The Commodity Futures Trading Commission (“Commission”) requires each futures commission merchant (“FCM”), including Goldman Sachs & Co. LLC (“GS&Co.”), to provide the following information to a customer prior to the time the customer first enters into an account agreement with the FCM or deposits money or securities (“funds”) with the FCM. Except as otherwise noted below, the information set out is as of September 16, 2019. GS&Co. will update this information annually and as necessary to take account of any material change to its business operations, financial condition or other factors that GS&Co. believes may be material to a customer’s decision to do business with GS&Co. Nonetheless, the business activities and financial data of GS&Co. are not static and will change in non-material ways frequently throughout any 12-month period.

NOTE: GS&Co. is a subsidiary of The Goldman Sachs Group, Inc. (“Group Inc.”). Information that may be material with respect to GS&Co. for purposes of the Commission’s disclosure requirements may not be material to GS Group for purposes of applicable securities laws.

Firm and its Principals

(1) FCM’s name, address of its principal place of business, phone number, fax number and email address.

Goldman Sachs & Co. LLC
200 West Street
New York, NY 10282
212-902-1000
Facsimile: 212-256-4147
Email: Alicia.Crighton@goldmansachs.com

(6) FCM’s DSRO and DSRO’s website address.

Chicago Board of Trade
www.cmegroup.com
(2) The name, title, business address, business background, areas of responsibility and the nature of the duties of each principal as defined in § 3.1(a).

<table>
<thead>
<tr>
<th>NAME</th>
<th>OFFICER TITLE</th>
<th>BUSINESS ADDRESS</th>
<th>BUSINESS BACKGROUND</th>
<th>AREAS OF RESPONSIBILITY</th>
<th>NATURE OF DUTIES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solomon, David</td>
<td>Manager</td>
<td>200 West Street New York, NY 10282</td>
<td>More than 19 years of Goldman Sachs experience (Executive Office, Investment Banking and Securities Divisions)</td>
<td>Chairman and Chief Executive Officer of The Goldman Sachs Group, Inc.</td>
<td>Duties of the Chairman and Chief Executive Officer of The Goldman Sachs Group, Inc.</td>
</tr>
<tr>
<td>Waldron, John</td>
<td>Chief Executive Officer</td>
<td>200 West Street New York, NY 10282</td>
<td>More than 18 years of Goldman Sachs experience (Investment Banking Division)</td>
<td>President and Chief Operating Officer of The Goldman Sachs Group, Inc.</td>
<td>Duties of the President and Chief Operating Officer of The Goldman Sachs Group, Inc. and Chief Executive Officer of Goldman Sachs &amp; Co. LLC</td>
</tr>
<tr>
<td>Stein, Laurence</td>
<td>Manager</td>
<td>200 West Street New York, NY 10282</td>
<td>More than 22 years of Goldman Sachs experience (Securities and Finance Divisions)</td>
<td>Chief Administrative Officer of The Goldman Sachs Group, Inc.</td>
<td>Duties of the Chief Administrative Officer of The Goldman Sachs Group, Inc.</td>
</tr>
<tr>
<td>Rector, Felicia</td>
<td>Chief Compliance Officer</td>
<td>200 West Street New York, NY 10282</td>
<td>More than 14 years of Goldman Sachs experience (Compliance Division)</td>
<td>Chief Compliance Officer of Goldman Sachs &amp; Co. LLC as a swap dealer and futures commission merchant</td>
<td>Chief Compliance Officer of Goldman Sachs &amp; Co. LLC as a swap dealer and futures commission merchant</td>
</tr>
<tr>
<td>Barrett, Thomas</td>
<td>Head of Business Unit, Division or Function</td>
<td>200 West Street New York, NY 10282</td>
<td>More than 14 years of Goldman Sachs experience (Securities Division)</td>
<td>Head of global Futures and Derivative Clearing Services and head of the global Clearing business in Prime Services.</td>
<td>Duties of the head of global Futures and Derivative Clearing Services and head of the global Clearing business in Prime Services.</td>
</tr>
<tr>
<td>NAME</td>
<td>OFFICER TITLE</td>
<td>BUSINESS ADDRESS</td>
<td>BUSINESS BACKGROUND</td>
<td>AREAS OF RESPONSIBILITY</td>
<td>NATURE OF DUTIES</td>
</tr>
<tr>
<td>----------------</td>
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<tr>
<td>Simpson, Michael</td>
<td>N/A</td>
<td>200 West Street</td>
<td>More than 18 years of Goldman Sachs experience (Finance Division)</td>
<td>Chief Operating Officer of Controllers. Controller for the Investment Management Division and the Merchant Banking Division.</td>
<td>Duties of the Chief Operating Officer of Controllers and Controller for the Investment Management Division and the Merchant Banking Division.</td>
</tr>
<tr>
<td>Favia, Thomas</td>
<td>N/A</td>
<td>30 Hudson Street</td>
<td>More than 19 years of Goldman Sachs experience (Finance Division)</td>
<td>Manager of the Regulatory Reporting department within Controllers</td>
<td>Duties of the manager of the Regulatory Reporting Department within Controllers.</td>
</tr>
</tbody>
</table>
Firm’s Business

(3) The significant types of business activities and product lines engaged in by the futures commission merchant, and the approximate percentage of FCM’s assets and capital that are used in each type of activity.

As of December 2018

<table>
<thead>
<tr>
<th>Asset Allocation</th>
<th>Capital Employed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Financing (Resales, Borrows)</td>
<td>62%</td>
</tr>
<tr>
<td>Inventory</td>
<td>28%</td>
</tr>
<tr>
<td>FICC</td>
<td>20%</td>
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<tr>
<td>Equities</td>
<td>8%</td>
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<tr>
<td>Other</td>
<td>0%</td>
</tr>
<tr>
<td>Goodwill &amp; Intangible Assets</td>
<td>0%</td>
</tr>
<tr>
<td>Receivables from Brokers Dealers and Customers</td>
<td>6%</td>
</tr>
<tr>
<td>Investments in Subs and Receivables from Affiliates</td>
<td>0%</td>
</tr>
<tr>
<td>Fixed and all Other Assets</td>
<td>4%</td>
</tr>
</tbody>
</table>

FCM Customer Business

(4) FCM’s business on behalf of its customers, in its capacity as such, including:

- *Types of customers:* institutional (asset managers, hedge funds, pension funds, insurance companies, banks); retail; commercial (agricultural, energy)
- *Markets:* financial, agricultural, energy, metals, security futures, swaps
- *International businesses:* Europe, Asia, Latin America
- *Exchange and Swap Execution Facility Memberships:*

<table>
<thead>
<tr>
<th>Exchange Memberships</th>
<th>SEF Memberships</th>
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</thead>
<tbody>
<tr>
<td>CBOE Futures LLC</td>
<td>Bloomberg SEF LLC – Clearing Firm</td>
</tr>
<tr>
<td>Chicago Board of Trade</td>
<td>DW SEF LLC – Clearing Member</td>
</tr>
<tr>
<td>Chicago Mercantile Exchange, Inc.</td>
<td>ICE Swap Trade, LLC – Participant</td>
</tr>
<tr>
<td>Commodities Exchange Inc.</td>
<td>TW SEF LLC – Participant</td>
</tr>
<tr>
<td>Dubai Mercantile Exchange</td>
<td>MarketAxess SEF Corporation – Clearing Firm</td>
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<tr>
<td>ELX Futures LP</td>
<td>trueEX LLC – Clearing Firm</td>
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<tr>
<td>ICE Futures Europe</td>
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<tr>
<td>ICE Futures US, Inc.</td>
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<tr>
<td>Mexican Derivatives Exchange</td>
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<tr>
<td>Nasdaq Futures Exchange Inc.</td>
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<tr>
<td>New York Mercantile Exchange, Inc.</td>
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<tr>
<td>Nodal Exchange LLC</td>
<td></td>
</tr>
<tr>
<td>OneChicago LLC</td>
<td></td>
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</table>

- *Clearinghouses used: member, non-member*
<table>
<thead>
<tr>
<th>Clearing Organization</th>
<th>Goldman Sachs &amp; Co. LLC a Member</th>
<th>Goldman Sachs &amp; Co. LLC Affiliate a Member</th>
<th>Non Affiliate Clearing Broker (if applicable, mark US or Non-US)</th>
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</thead>
<tbody>
<tr>
<td>Asigna, Compensación y Liquidación</td>
<td>No</td>
<td></td>
<td>Banco Santander Serfin (Non-US)</td>
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<tr>
<td>ASX Clear (Futures)</td>
<td>No</td>
<td>Goldman Sachs Australia Capital Markets Pty Ltd.</td>
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<tr>
<td>ATHEX Clear</td>
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<td>EFG Eurobank Ergasias S.A. (Non-US)</td>
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<tr>
<td>B3 S.A. - Brasil, Bolsa, Balcão</td>
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<td>Goldman Sachs Do Brasil Banco Multiplo SA</td>
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<tr>
<td>Bursa Malaysia Derivatives Bhd</td>
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<td>RHB Investment Bank Berhad (Non-US)</td>
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<tr>
<td>CC&amp;G (Italy)</td>
<td>No</td>
<td>Goldman Sachs International (“GSI”)</td>
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<tr>
<td>CDCC (Canada)</td>
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<td>Goldman Sachs Canada</td>
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<tr>
<td>Central Clearing House and Depository (KELER)</td>
<td>No</td>
<td></td>
<td>Erste Bank der Oesterreichensparkassen (Non-US)</td>
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<tr>
<td>Central Counterparty Austria GmbH (CCP.A)</td>
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<td>Erste Bank der Oesterreichensparkassen (Non-US)</td>
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<tr>
<td>CFFEX</td>
<td>No</td>
<td>CITIC Securities Futures Co., Ltd.</td>
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<tr>
<td>CME Clearing (US)</td>
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<tr>
<td>DCE Clearing</td>
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<td>Qiankun Futures Co., Ltd.</td>
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<tr>
<td>ECC (Germany)</td>
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<td>GSI</td>
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<tr>
<td>EUREX CLEARING AG (Germany)</td>
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<td>GSI</td>
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<tr>
<td>Hong Kong Exchange and Clearing Limited</td>
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<td>Goldman Sachs Futures (Asia) Limited</td>
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<tr>
<td>ICE Clear U.S.</td>
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<tr>
<td>ICE Clear Canada</td>
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<td>Societe Generale (SG) Americas Securities, LLC (US)</td>
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<tr>
<td>Clearing Organization</td>
<td>Goldman Sachs &amp; Co. LLC a Member</td>
<td>Goldman Sachs &amp; Co. LLC Affiliate a Member</td>
<td>Non Affiliate Clearing Broker (if applicable, mark US or Non-US)</td>
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<tr>
<td>---------------------------------------------------------</td>
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<tr>
<td>ICE Clear Europe (UK)</td>
<td>Yes</td>
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<td>ICE Clear Credit</td>
<td>Yes</td>
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<tr>
<td>Istanbul Stock Exchange Settlement and Custody Bank Inc. (Takasbank)</td>
<td>No</td>
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<td>EFG Istanbul Menkul Degerler A.S. (Non-US)</td>
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<tr>
<td>Japan Commodity Clearing House Co., Ltd.</td>
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<td>Societe Generale Securities Australia Pty Ltd; Credit Suisse AG, Sydney Branch (Non-US)</td>
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<tr>
<td>JSCC</td>
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<td>Goldman Sachs Japan, Co., Ltd</td>
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<td>JSE Ltd. Derivatives Clearing</td>
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<td>Standard Bank of South Africa Limited (Non-US)</td>
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<td>Korea Exchange</td>
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<td>Goldman Sachs (Asia) LLC</td>
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<td>LCH Limited</td>
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<td>LCH SA</td>
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<tr>
<td>MEFFCLEAR</td>
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<td>GSI</td>
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</tr>
<tr>
<td>Minneapolis Grain Exchange</td>
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<td>Societe Generale (SG) Americas Securities, LLC (US)</td>
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<tr>
<td>KR Futures (KTB)</td>
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<td>Samsung Futures Inc. (Non-US)</td>
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<tr>
<td>NASDAQ OMX Stockholm AB</td>
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<td>GSI</td>
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<tr>
<td>National Depository For Securities Poland</td>
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<td>Erste Bank der Oesterreichen Sparkassen (Non-US)</td>
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<tr>
<td>National Stocks Exchange of India Ltd.</td>
<td>No</td>
<td>Goldman Sachs (India) Securities Private Limited</td>
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<tr>
<td>Nodal Clear, LLC</td>
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<tr>
<td>Options Clearing Corporation</td>
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<tr>
<td>SHFE Clearing</td>
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<td>Qiankun Futures</td>
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<table>
<thead>
<tr>
<th>Clearing Organization</th>
<th>Goldman Sachs &amp; Co. LLC a Member</th>
<th>Goldman Sachs &amp; Co. LLC Affiliate a Member</th>
<th>Non Affiliate Clearing Broker (if applicable, mark US or Non-US)</th>
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</thead>
<tbody>
<tr>
<td>Singapore Exchange</td>
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<td>Goldman Sachs Futures Pte Ltd</td>
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<tr>
<td>Taifex Clearing Department</td>
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<td></td>
<td>Yuanta Futures Corporation Limited (Non-US)</td>
</tr>
<tr>
<td>The Thailand Clearing House Company Limited (TCH)</td>
<td>No</td>
<td></td>
<td>Bualuang Securities Public Company Limited; Credit Suisse AG, Sydney Branch (Non-US)</td>
</tr>
<tr>
<td>Tokyo Financial Exchange</td>
<td>No</td>
<td>Goldman Sachs Japan, Co., Ltd</td>
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<tr>
<td>Tokyo Stock Exchange</td>
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<td>Goldman Sachs Japan, Co., Ltd</td>
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<tr>
<td>ZCE Clearing</td>
<td>No</td>
<td>Qiankun Futures Co., Ltd</td>
<td></td>
</tr>
</tbody>
</table>

**Permitted Depositories and Counterparties**

(4) FCM’s policies and procedures concerning the choice of bank depositories, custodians and counterparties to permitted transactions under § 1.25:

GS&Co. has a process for the evaluation of segregated fund depositories which includes evaluating the depositories’ capitalization, creditworthiness, operational reliability and access to liquidity.

GS&Co. monitors the approved depositories to assess our continued satisfaction with each depository.

GS&Co. does not have counterparties with respect to the investment of customer funds under the Commission Rule 1.25.
Material Risks

(5) The material risks, accompanied by an explanation of how such risks may be material to its customers, of entrusting funds to FCM, including, without limitation:

(i) the nature of investments made by FCM (including credit quality, weighted average maturity and weighted average coupon);

(ii) FCM’s creditworthiness, leverage, capital, liquidity, principal liabilities, balance sheet leverage and other lines of business;

(iii) risks to FCM created by its affiliates and their activities, including investment of customer funds in an affiliated entity; and

(iv) any significant liabilities, contingent or otherwise, and material commitments.

In this section, when we use the terms “we,” “us” and “our,” we mean Goldman Sachs & Co. LLC (GS&Co.) and its consolidated subsidiaries, and when we use the term “Goldman Sachs” we mean The Goldman Sachs Group, Inc. (Group Inc.) together with its consolidated subsidiaries, including GS&Co. GS&Co. is a registered U.S. broker-dealer, futures commission merchant (FCM) and swap dealer and is an indirect, wholly owned subsidiary of Group Inc., except for a de minimis amount of non-voting, non-participating preferred limited partnership interests that is held by broker-dealers not affiliated with Goldman Sachs.

The funds that customers deposit with GS&Co., in its capacity as a futures commission merchant, are subject to risk of loss, including in the event of the insolvency or bankruptcy of GS&Co. The principal risks specifically related to GS&Co.’s custody of segregated funds are addressed below. In addition, however, because we are dependent on Group Inc. and other Goldman Sachs entities to a significant extent, including for access to capital and funding and for risk management, risks that could affect Goldman Sachs could also have a significant impact on us. Goldman Sachs faces a variety of risks that are substantial and inherent in its businesses, including market, liquidity, credit, operational, legal, regulatory and reputational risks. The following are some of the more important factors that could affect GS&Co., including our creditworthiness, leverage, capital, liquidity and liabilities. Any one or more of these risk factors could have an impact on our financial condition, results of operations and cash flows that is material to the customers of our futures commission merchant business.

Our businesses have been and may continue to be adversely affected by conditions in the global financial markets and economic conditions generally.

Our businesses, by their nature, do not produce predictable earnings, and all of our businesses are materially affected by conditions in the global financial markets and economic conditions generally, both directly and through their impact on client activity levels. These conditions can change suddenly and negatively.

Our financial performance is highly dependent on the environment in which our businesses operate. A favorable business environment is generally characterized by, among other factors, high global gross domestic product growth, regulatory and market conditions which result in transparent, liquid and efficient capital markets, low inflation, high business and investor confidence, stable geopolitical conditions, clear regulations and strong business earnings.

Unfavorable or uncertain economic and market conditions can be caused by: concerns about sovereign defaults; uncertainty concerning fiscal or monetary policy, government shutdowns, debt ceilings or funding; the extent of and uncertainty about tax and other regulatory changes; declines in economic growth, business activity or investor or business confidence; limitations on the availability or increases in
the cost of credit and capital; illiquid markets; increases in inflation, interest rates, exchange rate or basic commodity price volatility or default rates; the imposition of tariffs or other limitations on international trade and travel; outbreaks of domestic or international tensions or hostilities, terrorism, nuclear proliferation, cybersecurity threats or attacks and other forms of disruption to or curtailment of global communication, energy transmission or transportation networks or other geopolitical instability or uncertainty, such as the U.K.’s notification to the European Council of its decision to leave the E.U. (Brexit); corporate, political or other scandals that reduce investor confidence in capital markets; extreme weather events or other natural disasters or pandemics; or a combination of these or other factors.

The financial services industry and the securities markets have been materially and adversely affected in the past by significant declines in the values of nearly all asset classes and by a serious lack of liquidity. In addition, concerns about European sovereign debt risk and its impact on the European banking system, the impact of Brexit, the imposition of tariffs by the U.S. and by other countries in response thereto, and changes in interest rates and other market conditions or actual changes in interest rates and other market conditions, have resulted, at times, in significant volatility while negatively impacting the levels of client activity.

General uncertainty about economic, political and market activities, and the scope, timing and impact of regulatory reform, as well as weak consumer, investor and CEO confidence resulting in large part from such uncertainty, continues to negatively impact client activity, which adversely affects many of our businesses. Periods of low volatility and periods of high volatility combined with a lack of liquidity, have at times had an unfavorable impact on our market-making businesses.

Financial institution returns in many countries may be negatively impacted by increased funding costs due in part to the lack of perceived government support of such institutions in the event of future financial crises relative to financial institutions in countries in which governmental support is maintained. In addition, liquidity in the financial markets has also been negatively impacted as market participants and market practices and structures continue to adjust to new regulations.

Goldman Sachs’ revenues and profitability and those of its competitors have been and will continue to be impacted by requirements relating to capital, additional loss-absorbing capacity, leverage, minimum liquidity and long-term funding levels, requirements related to resolution and recovery planning, derivatives clearing and margin rules and levels of regulatory oversight, as well as limitations on which and, if permitted, how certain business activities may be carried out by financial institutions.

The degree to which these and other changes since the financial crisis continue to have an impact on the profitability of financial institutions will depend on the effect of regulations adopted after 2008 and new regulations, the manner in which markets, market participants and financial institutions have continued to adapt to these regulations, and the prevailing economic and financial market conditions. However, there is a significant risk that such changes will negatively impact the absolute level of revenues, profitability and return on equity at GS&Co., Goldman Sachs and at other financial institutions.

The foregoing factors could adversely affect our FCM business and FCM customers in a variety of ways, including by restricting available liquidity or increasing costs, which could cause us to reduce or terminate certain of our FCM business activities, or could adversely affect our ability to fulfill our obligations on behalf of our FCM customers.

Our businesses and those of our clients are subject to extensive and pervasive regulation.

As a participant in the financial services industry and a subsidiary of a systemically important financial institution, we are subject to extensive regulation. We face the risk of significant intervention by law enforcement, regulatory and taxing authorities, as well as private litigation. In many cases, our activities may be subject to overlapping and divergent regulation. Among other things, as a result of law
enforcement authorities, regulators or private parties challenging our compliance with existing laws and regulations, we or our employees could be fined or criminally sanctioned, prohibited from engaging in some of our business activities, subject to limitations or conditions on our business activities, including higher capital requirements, or subjected to new or substantially higher taxes or other governmental charges in connection with the conduct of our businesses or with respect to our employees. Such limitations or conditions may limit our business activities and negatively impact our profitability.

In addition to the impact on the scope and profitability of our business activities, day-to-day compliance with existing laws and regulations, in particular those adopted since 2008, has involved and will, except to the extent that some of such regulations are modified or otherwise repealed, continue to involve significant amounts of time, including that of our senior leaders and that of a large number of dedicated compliance and other reporting and operational personnel, all of which may negatively impact Goldman Sachs’ profitability.

If there are new laws or regulations or changes in the enforcement of existing laws or regulations applicable to our businesses or those of our clients, including capital, liquidity, leverage, long-term debt, total loss-absorbing capacity and margin requirements, reporting requirements, requirements relating to recovery and resolution planning, tax burdens and compensation restrictions, that are imposed on a limited subset of financial institutions (either based on size, method of funding, activities, geography or other criteria), compliance with these new laws or regulations, or changes in the enforcement of existing laws or regulations, could adversely affect our ability to compete effectively with other institutions that are not affected in the same way. In addition, regulation imposed on financial institutions or market participants generally could adversely impact levels of market activity more broadly, and thus impact our businesses.

U.S. and non-U.S. regulatory developments, in particular the Dodd-Frank Act and the Basel Committee on Banking Supervision’s (Basel Committee) final capital framework for strengthening international capital standards (Basel III), have significantly altered the regulatory framework within which we operate and have adversely affected and may in the future affect our profitability.

Among the aspects of the Dodd-Frank Act that have affected or may in the future affect our businesses are: increased capital, liquidity and reporting requirements; limitations on activities in which we may engage; increased regulation of and restrictions on over-the-counter (OTC) derivatives markets and transactions; limitations on incentive compensation; limitations on affiliate transactions; requirements to reorganize or limit activities in connection with recovery and resolution planning; and increased standards of care for broker-dealers and investment advisers in dealing with clients. The implementation of higher capital requirements, the liquidity coverage ratio, the net stable funding ratio, requirements relating to long-term debt and total loss-absorbing capacity and the prohibition on proprietary trading and the sponsorship of, or investment in, covered funds by the Volcker Rule may continue to adversely affect Goldman Sachs’ profitability and competitive position, particularly if these requirements do not apply equally to Goldman Sachs’ competitors or are not implemented uniformly across jurisdictions.

We are also subject to laws and regulations relating to the privacy of the information of clients, employees or others, and any failure to comply with these laws and regulations could expose us to liability and/or reputational damage. As new privacy-related laws and regulations are implemented, the time and resources needed for us to comply with such laws and regulations, as well as our potential liability for non-compliance and reporting obligations in the case of data breaches, may significantly increase.

In addition, Goldman Sachs’ businesses are increasingly subject to laws and regulations relating to surveillance, encryption and data on-shoring in the jurisdictions in which it operates. Compliance with these laws and regulations may require Goldman Sachs to change its policies, procedures and technology for information security, which could, among other things, make us more vulnerable to cyber attacks and misappropriation, corruption or loss of information or technology.
Increasingly, regulators and courts have sought to hold financial institutions liable for the misconduct of their clients where such regulators and courts have determined that the financial institution should have detected that the client was engaged in wrongdoing, even though the financial institution had no direct knowledge of the activities engaged in by its client. Regulators and courts have also increasingly found liability as a “control person” for activities of entities in which financial institutions or funds controlled by financial institutions have an investment, but which they do not actively manage. In addition, regulators and courts continue to seek to establish “fiduciary” obligations to counterparties to which no such duty had been assumed to exist. To the extent that such efforts are successful, the cost of, and liabilities associated with, engaging in brokerage, clearing, market-making, prime brokerage and other similar activities could increase significantly. To the extent that we have fiduciary obligations in connection with acting as a financial adviser, investment adviser or in other roles for individual, institutional, sovereign or investment fund clients, any breach, or even an alleged breach, of such obligations could have materially negative legal, regulatory and reputational consequences.

While business and other practices throughout the world differ, we are subject to rules and regulations relating to corrupt and illegal payments, hiring practices and money laundering, as well as laws relating to doing business with certain individuals, groups and countries, such as the U.S. Foreign Corrupt Practices Act and the USA PATRIOT Act. While we have invested and continue to invest significant resources in training and in compliance monitoring, the geographical diversity of our employees, clients and customers, as well as the vendors and other third parties that we deal with, greatly increases the risk that we may be found in violation of such rules or regulations and any such violation could subject us to significant penalties or adversely affect our reputation.

Our businesses have been and may be adversely affected by declining asset values. This is particularly true for those businesses in which we have net “long” positions, receive fees based on the value of assets managed, or receive or post collateral.

Many of our businesses have net “long” positions in debt securities, derivatives, mortgages, equities (including private equity) and most other asset classes. These include positions we take when we act as a principal to facilitate our clients’ activities, including our exchange-based market-making activities, or commit large amounts of capital to maintain positions in interest rate and credit products, as well as through our currencies, equities and mortgage-related activities. Substantially all of our market-making positions are marked-to-market on a daily basis and declines in asset values directly and immediately impact our earnings, unless we have effectively “hedged” our exposures to such declines.

In certain circumstances (particularly in the case of credit products, private equities or other securities that are not freely tradable or lack established and liquid trading markets), it may not be possible or economic to hedge such exposures and to the extent that we do so the hedge may be ineffective or may greatly reduce our ability to profit from increases in the values of the assets. Sudden declines and significant volatility in the prices of assets may substantially curtail or eliminate the trading markets for certain assets, which may make it difficult to sell, hedge or value such assets. The inability to sell or effectively hedge assets reduces our ability to limit losses in such positions and the difficulty in valuing assets may negatively affect our and our affiliates’ capital, liquidity or leverage ratios, increase our and our affiliates’ funding costs and generally require us to maintain additional capital.

In our exchange-based market-making activities, we are obligated by stock exchange rules to maintain an orderly market, including by purchasing securities in a declining market. In markets where asset values are declining and in volatile markets, this results in losses and an increased need for liquidity.

We receive asset-based management fees based on the value of our clients’ portfolios or investment in funds managed by us. Declines in asset values reduce the value of our clients’ portfolios or fund assets, which in turn reduce the fees we earn for managing such assets.
We post collateral to support our obligations and receive collateral to support the obligations of our clients and counterparties in connection with our client execution businesses. When the value of the assets posted as collateral or the credit ratings of the party posting collateral decline, the party posting the collateral may need to provide additional collateral or, if possible, reduce its trading position. An example of such a situation is a “margin call” in connection with a brokerage account. Therefore, declines in the value of asset classes used as collateral mean that either the cost of funding positions is increased or the size of positions is decreased.

If we are the party providing collateral, this can increase our costs and reduce our profitability and if we are the party receiving collateral, this can also reduce our profitability by reducing the level of business done with our clients and counterparties. In addition, volatile or less liquid markets increase the difficulty of valuing assets which can lead to costly and time-consuming disputes over asset values and the level of required collateral, as well as increased credit risk to the recipient of the collateral due to delays in receiving adequate collateral. In cases where we foreclose on collateral, sudden declines in the value or liquidity of such collateral may, despite credit monitoring, over-collateralization, the ability to call for additional collateral or the ability to force repayment of the underlying obligation, result in significant losses to us, especially where there is a single type of collateral supporting the obligation. In addition, we have been, and may in the future be, subject to claims that the foreclosure was not permitted under the legal documents, was conducted in an improper manner or caused a client or counterparty to go out of business.

Our businesses have been and may be adversely affected by disruptions in the credit markets, including reduced access to credit and higher costs of obtaining credit.

Widening credit spreads for us or Group Inc., as well as significant declines in the availability of credit, have in the past adversely affected Goldman Sachs’ ability to borrow on a secured and unsecured basis and may do so in the future. We obtain substantially all our unsecured funding through Goldman Sachs Funding LLC (Funding IHC), a wholly owned, direct subsidiary of Group Inc., or directly from Group Inc., which funds itself on an unsecured basis by issuing long-term debt, by accepting deposits at its bank subsidiaries, by issuing hybrid financial instruments, or by obtaining loans or lines of credit from commercial or other banking entities. We seek to finance many of our assets on a secured basis. Any disruptions in the credit markets may make it harder and more expensive to obtain funding for our businesses. If our available funding is limited or we are forced to fund our operations at a higher cost, these conditions may require us to curtail our business activities and increase our cost of funding, both of which could reduce our profitability, particularly in our businesses that involve market making.

In addition, liquidity constraints could make it more difficult for us to satisfy our obligations incurred in connection with our FCM business on a timely basis, which could result in reductions in or terminations of portions of that business, or potentially termination of positions held for customers.

In particular, if we have insufficient liquidity to satisfy ongoing margin requirements on open positions, it is possible that we will need to cease providing services to customers with respect to certain products or markets. In addition, in extreme cases, if we are unable to satisfy margin requirements on positions we hold for customers, and we default on such requirements, a clearing house could terminate customer positions and apply available customer assets to any required margin or settlement payments. Even when customer assets are held in segregation, there could be delays in recovering any assets and, if there is a shortfall in required segregated amounts, customers could sustain losses.

Our clients engaging in mergers, acquisitions and other types of strategic transactions often rely on access to the secured and unsecured credit markets to finance their transactions. A lack of available credit or an increased cost of credit can adversely affect the size, volume and timing of our clients’ merger and acquisition transactions, particularly large transactions, and adversely affect our financial advisory and underwriting businesses.
Our credit businesses have been and may in the future be negatively affected by a lack of liquidity in credit markets. A lack of liquidity reduces price transparency, increases price volatility and decreases transaction volumes and size, all of which can increase transaction risk or decrease the profitability of such businesses.

**Our market-making activities have been and may be affected by changes in the levels of market volatility.**

Certain of our market-making activities depend on market volatility to provide trading and arbitrage opportunities to our clients, and decreases in volatility have reduced and may in the future reduce these opportunities and the level of client activity associated with them and adversely affect the results of these activities. On the other hand, increased volatility, while it can increase trading volumes and spreads, also increases risk as measured by Value-at-Risk (VaR) and may expose us to increased risks in connection with our market-making activities or cause us to reduce our market-making inventory in order to avoid increasing our VaR. Limiting the size of our market-making positions can adversely affect our profitability. In periods when volatility is increasing, but asset values are declining significantly, it may not be possible to sell assets at all or it may only be possible to do so at steep discounts. In such circumstances we may be forced to either take on additional risk or to realize losses in order to decrease our VaR.

**Our investment banking, client execution and investment management businesses have been adversely affected and may in the future be adversely affected by market uncertainty or lack of confidence among investors and CEOs due to general declines in economic activity and other unfavorable economic, geopolitical or market conditions.**

Our investment banking business has been, and may in the future be, adversely affected by market conditions. Poor economic conditions and other adverse geopolitical conditions can adversely affect and have in the past adversely affected investor and CEO confidence, resulting in significant industry-wide declines in the size and number of underwritings and of financial advisory transactions, which could have an adverse effect on our revenues and our profit margins. In particular, because a significant portion of our investment banking revenues is derived from our participation in large transactions, a decline in the number of large transactions would adversely affect our investment banking business.

In certain circumstances, market uncertainty or general declines in market or economic activity may affect our client execution businesses by decreasing levels of overall activity or by decreasing volatility, but at other times market uncertainty and even declining economic activity may result in higher trading volumes or higher spreads or both.

Market uncertainty, volatility and adverse economic conditions, as well as declines in asset values, may cause our clients to transfer their assets out of our products or their brokerage accounts and result in reduced net revenues, principally in our investment management business. Even if clients do not withdraw their funds, they may invest them in products that generate less fee income.

**We may incur losses as a result of ineffective risk management processes and strategies.**

We seek to monitor and control our risk exposure through a risk and control framework encompassing a variety of separate but complementary financial, credit, operational, compliance and legal reporting systems, internal controls, management review processes and other mechanisms. Our risk management process seeks to balance our ability to profit from market-making positions and underwriting activities with our exposure to potential losses. While we employ a broad and diversified set of risk monitoring and risk mitigation techniques, those techniques and the judgments that accompany their application cannot anticipate every economic and financial outcome or the specifics and timing of such outcomes. Thus, we may, in the course of our activities, incur losses. Market conditions in recent years have involved unprecedented dislocations and highlight the limitations inherent in using historical data to manage risk.
The models that we use to assess and control our risk exposures reflect assumptions about the degrees of correlation or lack thereof among prices of various asset classes or other market indicators. In times of market stress or other unforeseen circumstances, such as those that occurred during 2008 and early 2009, and to some extent since 2011, previously uncorrelated indicators may become correlated, or conversely previously correlated indicators may move in different directions. These types of market movements have at times limited the effectiveness of our hedging strategies and have caused us to incur significant losses, and they may do so in the future. These changes in correlation can be exacerbated where other market participants are using risk or trading models with assumptions or algorithms that are similar to ours. In these and other cases, it may be difficult to reduce our risk positions due to the activity of other market participants or widespread market dislocations, including circumstances where asset values are declining significantly or no market exists for certain assets.

In addition, the use of models in connection with risk management and numerous other critical activities presents risks that such models may be ineffective, either because of poor design or ineffective testing, improper or flawed inputs, as well as unpermitted access to such models resulting in unapproved or malicious changes to the model or its inputs.

To the extent that we have positions through our market-making activities that do not have an established liquid trading market or are otherwise subject to restrictions on sale or hedging, we may not be able to reduce our positions and therefore reduce our risk associated with such positions.

Prudent risk management, as well as regulatory restrictions, may cause us to limit our exposure to counterparties, geographic areas or markets, which may limit our business opportunities and increase the cost of our funding or hedging activities.

Assets that FCM customers deposit with us as margin on futures, options on futures or cleared swaps positions are segregated in accordance with the Commodity Exchange Act and CFTC rules but are nevertheless subject to risk of loss, if the available assets held in segregation are insufficient to satisfy all customer claims, including in the event of our insolvency or bankruptcy or in the event of the insolvency or bankruptcy, or the negligence or misconduct, of a depository or clearing house In addition, margin assets deposited in connection with cleared swaps are not required to be segregated, unless the customer elects segregation. If such assets are not segregated, they present greater risk of loss. Segregated assets are invested solely in instruments that are permissible for this purpose under CFTC rules. Nevertheless, it is possible that losses will be sustained on such investments. Although we are obligated to contribute our own funds to satisfy any shortfall in segregated assets, if we are unable to do so, the assets available for distribution to customers may not be sufficient to cover their claims. Moreover, regardless of whether the amount of segregated assets is sufficient to cover customer claims, customers could experience delays in the return of their assets in the event of our insolvency. The CFTC has proposed, but not yet adopted, a rule change that would eliminate the limitations on the categories of investments that could be made with swap counterparties’ margin. With regard to our FCM activities, we maintain specific processes, policies and procedures to address risks relating to the segregation and custody of customer assets. However, there can be no assurance that these processes, policies and procedures will be successful in ensuring that our FCM customers do not suffer losses in the assets they deposit with us.

Assets deposited as margin by FCM customers in connection with futures, options on futures or cleared swaps transactions are typically, although not exclusively, held at the relevant clearing house. Margin held at a clearing house is also required to be segregated by the clearing house. However, in certain contexts, the clearing house is permitted to apply margin deposited by one FCM customer to obligations incurred by another FCM customer. In addition, there is a risk that the clearing house itself may become insolvent. Under such circumstances, assets held in segregation should be protected from risk of loss. Nevertheless, there could be delays in recovering such assets and, in the event of errors or malfeasance, it is possible that a deficiency in the required amount of segregated assets will exist, which could result in customer losses.
Our liquidity, profitability and businesses may be adversely affected by an inability to borrow from Group Inc. or Funding IHC or to sell assets.

Liquidity is essential to our businesses. It is of critical importance to us, as most of the failures of financial institutions have occurred in large part due to insufficient liquidity. Goldman Sachs’ liquidity may be impaired by an inability to access secured and/or unsecured debt markets, an inability of Group Inc. to access funds from its subsidiaries or otherwise allocate liquidity optimally, an inability to sell assets or redeem its investments, or unforeseen outflows of cash or collateral. GS&Co.’s liquidity may also be impaired by an inability to borrow from Group Inc. or Funding IHC. Any such constraints on liquidity may arise due to circumstances that we may be unable to control, such as a general market disruption or an operational problem that affects third parties, Goldman Sachs, or even by the perception among market participants that Goldman Sachs, or other market participants, are experiencing greater liquidity risk.

We employ structured products to benefit our clients and hedge our own risks. The financial instruments that we hold and the contracts to which we are a party are often complex, and these complex structured products often do not have readily available markets to access in times of liquidity stress.

Further, our ability to sell assets may be impaired if there is not generally a liquid market for such assets, as well as in circumstances where other market participants are seeking to sell similar otherwise generally liquid assets at the same time, as is likely to occur in a liquidity or other market crisis or in response to changes to rules or regulations. In addition, financial institutions with which we interact may exercise set-off rights or the right to require additional collateral, including in difficult market conditions, which could further impair our liquidity.

Our and Group Inc.’s credit ratings are important to our liquidity. A reduction in our or Group Inc.’s credit ratings could adversely affect our liquidity and competitive position, increase our borrowing costs, limit our access to the capital markets or funding from Group Inc. or Funding IHC or trigger our obligations under certain provisions in some of our trading and collateralized financing contracts. Under these provisions, counterparties could be permitted to terminate contracts with us or require us to post additional collateral. Termination of our trading and collateralized financing contracts could cause us to sustain losses and impair our liquidity by requiring us to find other sources of financing or to make significant cash payments or securities movements.

As of December 2018, Goldman Sachs’ counterparties could have called for additional collateral or termination payments related to net derivative liabilities under bilateral agreements in an aggregate amount of $262 million in the event of a one-notch downgrade of its credit ratings and $959 million in the event of a two-notch downgrade of its credit ratings. A downgrade by any one rating agency of Group Inc., depending on the agency’s relative ratings at the time of the downgrade, may have an impact which is comparable to the impact of a downgrade by all rating agencies.

Our and Group Inc.’s cost of obtaining long-term unsecured funding is directly related to our and Group Inc.’s credit spreads (the amount in excess of the interest rate of U.S. Treasury securities (or other benchmark securities) of the same maturity that Group Inc. or we need to pay to our respective debt investors). Increases in our or Group Inc.’s credit spreads can significantly increase our cost of this funding. Changes in credit spreads are continuous, market-driven, and subject at times to unpredictable and highly volatile movements. Our and Group Inc.’s credit spreads are also influenced by market perceptions of our and Group Inc.’s creditworthiness. In addition, our and Group Inc.’s credit spreads may be influenced by movements in the costs to purchasers of credit default swaps referenced to Group Inc.’s long-term debt. The market for credit default swaps has proven to be extremely volatile and at times has lacked a high degree of transparency or liquidity.

Restrictions in available liquidity could adversely affect our ability to satisfy obligations arising in connection with our FCM business on a timely basis, which could cause us to reduce or terminate certain
of these businesses. In addition, in extreme circumstances, a lack of liquidity could result in our failing to satisfy obligations to clearing houses incurred on behalf of our FCM customers, which in turn could result in termination of positions and other adverse consequences, including the loss of FCM customer assets deposited as margin.

Regulatory changes relating to liquidity may also negatively impact Goldman Sachs’ results of operations and competitive position. Recently, numerous regulations have been adopted or proposed to introduce more stringent liquidity requirements for large financial institutions. These regulations address, among other matters, liquidity stress testing, minimum liquidity requirements, wholesale funding, limitations on the issuance of short-term debt and structured notes and prohibitions on parent guarantees that are subject to certain cross-defaults. New and prospective liquidity-related regulations may overlap with, and be impacted by, other regulatory changes, including rules relating to minimum long-term debt requirements and total loss-absorbing capacity, guidance on the treatment of brokered deposits and the capital, leverage and resolution and recovery frameworks applicable to large financial institutions. Given the overlap and complex interactions among these new and prospective regulations, they may have unintended cumulative effects, and their full impact will remain uncertain, while regulatory reforms are being adopted and market practices develop in response to such reforms.

A failure to appropriately identify and address potential conflicts of interest could adversely affect our businesses.

Due to the broad scope of our businesses and our client base, we regularly address potential conflicts of interest, including situations where Goldman Sachs’ services to a particular client or Goldman Sachs’ investments or other interests conflict, or are perceived to conflict, with the interests of another client, as well as situations where one or more of Goldman Sachs’ businesses have access to material non-public information that may not be shared with other businesses within Goldman Sachs and situations where Goldman Sachs may be a creditor of an entity with which we also have an advisory or other relationship. With respect to our FCM business, a variety of other conflicts could arise, including conflicts between the interests of customers and other interests Goldman Sachs may have.

In addition, our status as a subsidiary of a bank holding company subjects us to heightened regulation and increased regulatory scrutiny by the Board of Governors of the Federal Reserve System (Federal Reserve Board) with respect to our transactions with Goldman Sachs Bank USA (GS Bank USA) and, under the Volcker Rule, our transactions with certain covered funds.

We have extensive procedures and controls that are designed to identify and address conflicts of interest, including those designed to prevent the improper sharing of information among our businesses. However, appropriately identifying and dealing with conflicts of interest is complex and difficult, and our reputation, which is one of our most important assets, could be damaged and the willingness of clients to enter into transactions with us may be affected if we fail, or appear to fail, to identify, disclose and deal appropriately with conflicts of interest. In addition, potential or perceived conflicts could give rise to litigation or regulatory enforcement actions.

A failure in our operational systems or infrastructure, or those of third parties, as well as human error or malfeasance, could impair our liquidity, disrupt our businesses, result in the disclosure of confidential information, damage our reputation and cause losses.

Our businesses are highly dependent on our ability to process and monitor, on a daily basis, a very large number of transactions, many of which are highly complex and occur at high volumes and frequencies, across numerous and diverse markets in many currencies. These transactions, as well as the information technology services we provide to clients, often must adhere to client-specific guidelines, as well as legal and regulatory standards.
Many rules and regulations govern our obligations to execute transactions and report such transactions and other information to regulators, exchanges and investors. Compliance with these legal and reporting requirements can be challenging, and we, other Goldman Sachs entities and other financial institutions have been, and may in the future be, subject to regulatory fines and penalties for failing to follow these rules or to report timely, accurate and complete information in accordance with such rules. As such requirements expand, compliance with these rules and regulations has become more challenging.

As our client base expands and the volume, speed, frequency and complexity of transactions, especially electronic transactions (as well as the requirements to report such transactions on a real-time basis to clients, regulators and exchanges) increase, developing and maintaining our operational systems and infrastructure becomes more challenging, and the risk of systems or human error in connection with such transactions increases, as well as the potential consequences of such errors due to the speed and volume of transactions involved and the potential difficulty associated with discovering such errors quickly enough to limit the resulting consequences.

Our financial, accounting, data processing or other operational systems and facilities may fail to operate properly or become disabled as a result of events that are wholly or partially beyond our control, such as a spike in transaction volume, adversely affecting our ability to process these transactions or provide these services. We must continuously update these systems to support our operations and growth and to respond to changes in regulations and markets, and invest heavily in systemic controls and training to ensure that such transactions do not violate applicable rules and regulations or, due to errors in processing such transactions, adversely affect markets, our clients and counterparties or us.

Enhancements and updates to systems, as well as the requisite training, including in connection with the integration of new businesses, entail significant costs and create risks associated with implementing new systems and integrating them with existing ones.

The use of computing devices and phones is critical to the work done by our employees and the operation of our systems and businesses and those of our clients and our third-party service providers and vendors. Fundamental security flaws in computer chips found in many types of these computing devices and phones have been reported in the past and may be discovered in the future. Addressing this and similar issues could be costly and affect the performance of these businesses and systems, and operational risks may be incurred in applying fixes and there may still be residual security risks.

Additionally, although the prevalence and scope of applications of distributed ledger technology and similar technologies is growing, the technology is also nascent and may be vulnerable to cyber attacks or have other inherent weaknesses. We may be, or may become, exposed to risks related to distributed ledger technology through our facilitation of clients’ activities involving financial products linked to distributed ledger technology, such as blockchain or cryptocurrencies, our investments in companies that seek to develop platforms based on distributed ledger technology, and the use of distributed ledger technology by third-party vendors, clients, counterparties, clearing houses and other financial intermediaries.

Notwithstanding the proliferation of technology and technology-based risk and control systems, our businesses ultimately rely on people as our greatest resource, and, from time-to-time, they make mistakes or engage in violations of applicable policies, laws, rules or procedures that are not always caught immediately by our technological processes or by our controls and other procedures which are intended to prevent and detect such errors or violations. These can include calculation errors, mistakes in addressing emails, errors in software or model development or implementation, or simple errors in judgment, as well as intentional efforts to ignore or circumvent applicable policies, laws, rules or procedures. Human errors and malfeasance, even if promptly discovered and remediated, can result in material losses and liabilities for Goldman Sachs.
In addition, we face the risk of operational failure or significant operational delay, termination or capacity constraints of any of the clearing agents, exchanges, clearing houses or other financial intermediaries we use to facilitate our securities and derivatives transactions, and as our interconnectivity with our clients grows, we increasingly face the risk of operational failure or significant operational delay with respect to our clients’ systems. Operational, systems or communications failures could adversely affect our ability to satisfy our obligations to customers, clearing houses and others in connection with our FCM business, prevent the effective segregation of customer assets or result in errors in the amount of customer assets being segregated, any of which could result in suspensions of business and losses to our FCM customers.

In recent years, there has been significant consolidation among clearing agents, exchanges and clearing houses and an increasing number of derivative transactions are now or in the near future will be cleared on exchanges, which has increased our exposure to operational failure or significant operational delay, termination or capacity constraints of the particular financial intermediaries that we use and could affect our ability to find adequate and cost-effective alternatives in the event of any such failure, delay, termination or constraint. Industry consolidation, whether among market participants or financial intermediaries, increases the risk of operational failure or significant operational delay as disparate complex systems need to be integrated, often on an accelerated basis.

Furthermore, the interconnectivity of multiple financial institutions with central agents, exchanges and clearing houses, and the increased centrality of these entities, increases the risk that an operational failure at one institution or entity may cause an industry-wide operational failure that could materially impact our ability to conduct business. Any such failure, termination or constraint could adversely affect our ability to effect transactions, service our clients, manage our exposure to risk or expand our businesses or result in financial loss or liability to our clients, impairment of our liquidity, disruption of our businesses, regulatory intervention or reputational damage.

Despite the resiliency plans and facilities we have in place, our ability to conduct business may be adversely impacted by a disruption in the infrastructure that supports our businesses and the communities in which we are located. This may include a disruption involving electrical, satellite, undersea cable or other communications, internet, transportation or other services facilities used by us, our employees or third parties with which we conduct business, including cloud service providers. These disruptions may occur as a result of events that affect only our buildings or systems or those of such third parties, or as a result of events with a broader impact globally, regionally or in the cities where those buildings or systems are located, including, but not limited to, natural disasters, war, civil unrest, terrorism, economic or political developments, pandemics and weather events.

In addition, although we seek to diversify our third-party vendors to increase our resiliency, we are also exposed to the risk that a disruption or other information technology event at a common service provider to our vendors could impede their ability to provide products or services to us. We may not be able to effectively monitor or mitigate operational risks relating to our vendors’ use of common service providers.

Nearly all of our employees in our primary locations, including the New York metropolitan area and Salt Lake City, work in close proximity to one another, in one or more buildings. Notwithstanding our efforts to maintain business continuity, given that our headquarters and the largest concentration of our employees are in the New York metropolitan area, and our two principal office buildings in the New York area both are located on the waterfront of the Hudson River, depending on the intensity and longevity of the event, a catastrophic event impacting our New York metropolitan area offices, including a terrorist attack, extreme weather event or other hostile or catastrophic event, could negatively affect our business. If a disruption occurs in one location and our employees in that location are unable to occupy our offices or communicate with or travel to other locations, our ability to service and interact with our clients may suffer, and we may not be able to successfully implement contingency plans that depend on communication or travel.
A failure to protect our computer systems, networks and information, and our clients’ information, against cyber attacks and similar threats could impair our ability to conduct our businesses, result in the disclosure, theft or destruction of confidential information, damage our reputation and cause losses.

Our operations rely on the secure processing, storage and transmission of confidential and other information in our computer systems and networks. There have been a number of highly publicized cases involving financial services companies, consumer-based companies, governmental agencies and other organizations reporting the unauthorized disclosure of client, customer or other confidential information in recent years, as well as cyber attacks involving the dissemination, theft and destruction of corporate information or other assets, as a result of failure to follow procedures by employees or contractors or as a result of actions by third parties, including actions by foreign governments. There have also been several highly publicized cases where hackers have requested “ransom” payments in exchange for not disclosing customer information or for restoring access to information or systems.

We are regularly the target of attempted cyber attacks, including denial-of-service attacks, and must continuously monitor and develop our systems to protect our technology infrastructure and data from misappropriation or corruption. Goldman Sachs may face an increasing number of attempted cyber attacks as it expands its mobile- and other internet-based products and services, as well as its usage of mobile and cloud technologies and as it provides more of these services to a greater number of individual consumers. The increasing migration of firm communication and other platforms from firm-provided devices to employee-owned devices presents additional risks of cyber attacks. In addition, due to our interconnectivity with third-party vendors (and their respective service providers), central agents, exchanges, clearing houses and other financial institutions, we could be adversely impacted if any of them is subject to a successful cyber attack or other information security event. These effects could include the loss of access to information or services from the third party subject to the cyber attack or other information security event, which could, in turn, interrupt certain of our businesses.

Despite our efforts to ensure the integrity of our systems and information, we may not be able to anticipate, detect or implement effective preventive measures against all cyber threats, especially because the techniques used are increasingly sophisticated, change frequently and are often not recognized until launched. Cyber attacks can originate from a variety of sources, including third parties who are affiliated with or sponsored by foreign governments or are involved with organized crime or terrorist organizations. Third parties may also attempt to place individuals within Goldman Sachs or induce employees, clients or other users of our systems to disclose sensitive information or provide access to our data or that of our clients, and these types of risks may be difficult to detect or prevent.

Although we take protective measures and endeavor to modify them as circumstances warrant, our computer systems, software and networks may be vulnerable to unauthorized access, misuse, computer viruses or other malicious code, cyber attacks on our vendors and other events that could have a security impact. Due to the complexity and interconnectedness of our systems, the process of enhancing our protective measures can itself create a risk of systems disruptions and security issues.

If one or more of such events occur, this potentially could jeopardize our or our clients’ or counterparties’ confidential and other information processed and stored in, and transmitted through, our computer systems and networks, or otherwise cause interruptions or malfunctions in our, our clients’, our counterparties’ or third parties’ operations, which could impact their ability to transact with us or otherwise result in legal or regulatory action, significant losses or reputational damage. In addition, such an event could persist for an extended period of time before being detected, and, following detection, it could take considerable time for us to obtain full and reliable information about the extent, amount and type of information compromised. During the course of an investigation, we may not know the full impact of the event and how to remediate it, and actions, decisions and mistakes that are taken or made may further increase the negative effects of the event on our business, results of operations and reputation.
The increased use of mobile and cloud technologies can heighten these and other operational risks. We expect to expend significant additional resources on an ongoing basis to modify our protective measures and to investigate and remediate vulnerabilities or other exposures, but these measures may be ineffective and we may be subject to legal or regulatory action and financial losses that are either not insured against or not fully covered through any insurance maintained by us. Certain aspects of the security of such technologies are unpredictable or beyond our control, and the failure by mobile technology and cloud service providers to adequately safeguard their systems and prevent cyber attacks could disrupt our operations and result in misappropriation, corruption or loss of confidential and other information. In addition, there is a risk that encryption and other protective measures, despite their sophistication, may be defeated, particularly to the extent that new computing technologies vastly increase the speed and computing power available.

We routinely transmit and receive personal, confidential and proprietary information by email and other electronic means. We have discussed and worked with clients, vendors, service providers, counterparties and other third parties to develop secure transmission capabilities and protect against cyber attacks, but we do not have, and may be unable to put in place, secure capabilities with all of our clients, vendors, service providers, counterparties and other third parties and we may not be able to ensure that these third parties have appropriate controls in place to protect the confidentiality of the information. An interception, misuse or mishandling of personal, confidential or proprietary information being sent to or received from a client, vendor, service provider, counterparty or other third party could result in legal liability, regulatory action and reputational harm.

GS&Co. is an operating subsidiary of Group Inc. and depends on Group Inc. and Funding IHC for liquidity and capital.

Group Inc. is a holding company and, therefore, depends on dividends, distributions and other payments from its subsidiaries to provide capital and funding to its subsidiaries, including us. Many of Group Inc.’s subsidiaries, including Group Inc.’s bank and broker-dealer subsidiaries, are subject to laws that restrict dividend payments or authorize regulatory bodies to block or reduce the flow of funds from those subsidiaries to Group Inc.

To facilitate the execution of its resolution plan, Group Inc. formed Funding IHC, transferred certain intercompany receivables and substantially all of its global core liquid assets (GCLA) to Funding IHC, and agreed to transfer additional GCLA above prescribed thresholds. Goldman Sachs has also put in place a Capital and Liquidity Support Agreement (CLSA) among Group Inc., Funding IHC and Group Inc.’s major subsidiaries, including GS&Co. Under the CLSA, Funding IHC has provided Group Inc. with a committed line of credit that allows Group Inc. to draw sufficient funds to meet its cash needs during the ordinary course of business. If Goldman Sachs’ financial resources deteriorate so severely that resolution may be imminent, the CLSA provides, among other things, that the committed line of credit will automatically terminate and Funding IHC will be required to recapitalize and provide liquidity to the major subsidiaries that are parties to the CLSA.

In addition, GS&Co. and Group Inc.’s bank and other broker-dealer subsidiaries are subject to restrictions on their ability to lend or transact with affiliates and to minimum regulatory capital and other requirements, as well as restrictions on their ability to use funds deposited with them in brokerage or bank accounts to fund their businesses. Additional restrictions on related-party transactions, increased capital and liquidity requirements, the Federal Reserve Board’s source of strength policy and additional limitations on the use of funds on deposit in bank or brokerage accounts, as well as lower earnings, can reduce the amount of funds available to Group Inc. to provide capital or funding to GS&Co.

There has been a trend towards increased regulation and supervision of Group Inc.’s subsidiaries by the governments and regulators in the countries in which those subsidiaries are located or do business. Concerns about protecting clients and creditors of financial institutions that are controlled by persons or
entities located outside of the country in which such entities are located or do business have caused or may cause a number of governments and regulators to take additional steps to “ring fence” or require internal total loss-absorbing capacity at such entities in order to protect clients and creditors of such entities in the event of financial difficulties involving such entities. The result has been and may continue to be additional limitations on Goldman Sachs’ ability to efficiently move capital and liquidity among its affiliated entities, including GS&Co., thereby increasing the overall level of capital and liquidity required by Goldman Sachs on a consolidated basis.

The requirements for Group Inc. and GS Bank USA to develop and submit recovery and resolution plans to regulators, and the incorporation of feedback received from regulators, may require Goldman Sachs to increase capital or liquidity levels or issue additional long-term debt at Group Inc. or particular subsidiaries or otherwise incur additional or duplicative operational or other costs at multiple entities, and may reduce Group Inc.’s ability to guarantee the obligations of its subsidiaries or raise debt at Group Inc. Resolution planning may also impair Goldman Sachs’ ability to structure its intercompany and external activities in a manner that Goldman Sachs may otherwise deem most operationally efficient. Furthermore, arrangements to facilitate Goldman Sachs’ resolution planning may cause it to be subject to additional taxes.

Implementing Goldman Sachs’ strategy to manage a “hard” Brexit scenario, in which firms based in the U.K. lose their existing access arrangements to the E.U. markets, could materially adversely affect the manner in which Goldman Sachs operates certain businesses in Europe, require Goldman Sachs to restructure certain of its operations and expose it to higher operational, regulatory and compliance costs, higher taxes, higher subsidiary-level capital and liquidity requirements, additional restrictions on intercompany transactions, and new restrictions on the ability of Group Inc.’s subsidiaries to share personal data, including client data, all of which could adversely affect Goldman Sachs’ liquidity and profitability.

Our businesses, profitability and liquidity may be adversely affected by deterioration in the credit quality of, or defaults by, third parties who owe us money, securities or other assets or whose securities or obligations we hold.

We are exposed to the risk that third parties that owe us money, securities or other assets will not perform their obligations. These parties may default on their obligations to us due to bankruptcy, lack of liquidity, operational failure or other reasons. A failure of a significant market participant, or even concerns about a default by such an institution, could lead to significant liquidity problems, losses or defaults by other institutions, which in turn could adversely affect us.

We are also subject to the risk that our rights against third parties may not be enforceable in all circumstances. In addition, deterioration in the credit quality of third parties whose securities or obligations we hold could result in losses and/or adversely affect our ability to rehypothecate or otherwise use those securities or obligations for liquidity purposes.

As part of our clearing and prime brokerage activities, we finance our clients’ positions, and we could be held responsible for the defaults or misconduct of our clients. Although we regularly review credit exposures to specific clients, clearing houses and other counterparties and to specific industries, countries and regions that we believe may present credit concerns, default risk may arise from events or circumstances that are difficult to detect or foresee.

Concentration of risk increases the potential for significant losses in our market-making and underwriting activities.

Concentration of risk increases the potential for significant losses in our market-making and underwriting activities. The number and size of such transactions may affect our results of operations in a given period.
Moreover, because of concentration of risk, we may suffer losses even when economic and market conditions are generally favorable for our competitors. Disruptions in the credit markets can make it difficult to hedge these credit exposures effectively or economically.

In the ordinary course of business, we may be subject to a concentration of credit risk to a particular counterparty, issuer, including sovereign issuers, or geographic area or group of related countries, such as the E.U., and a failure or downgrade of, or default by, such entity could negatively impact our businesses, perhaps materially, and the systems by which we set limits and monitor the level of our credit exposure to individual entities, industries and countries may not function as we have anticipated. Regulatory reform, including the Dodd-Frank Act, has led to increased centralization of trading activity through particular clearing houses, central agents or exchanges, which has significantly increased our concentration of risk with respect to these entities. While our activities expose us to many different industries, counterparties and countries, we routinely execute a high volume of transactions with counterparties engaged in financial services activities, including brokers and dealers, commercial banks, clearing houses, exchanges and investment funds. This has resulted in significant credit concentration with respect to these counterparties.

**The financial services industry is both highly competitive and interrelated.**

The financial services industry and all of our businesses are intensely competitive, and we expect them to remain so. We compete on the basis of a number of factors, including transaction execution, our products and services, innovation, reputation, creditworthiness and price. There has been substantial consolidation and convergence among companies in the financial services industry. This consolidation and convergence has hastened the globalization of the securities and other financial services markets.

Governments and regulators have recently adopted regulations, imposed taxes, adopted compensation restrictions or otherwise put forward various proposals that have or may impact our ability to conduct certain of our businesses in a cost-effective manner or at all in certain or all jurisdictions, including proposals relating to restrictions on the type of activities in which financial institutions are permitted to engage. These or other similar rules could impact our ability to compete effectively.

Pricing and other competitive pressures in our businesses have continued to increase, particularly in situations where some of our competitors may seek to increase market share by reducing prices. For example, in connection with investment banking and other assignments, in response to competitive pressure we have experienced, we have extended and priced credit at levels that may not always fully compensate us for the risks we take.

The financial services industry is highly interrelated in that a significant volume of transactions occur among a limited number of members of that industry. Many of Goldman Sachs’ transactions are syndicated to other financial institutions and financial institutions are often counterparties in transactions. This has led to claims by other market participants and regulators that such institutions have colluded in order to manipulate markets or market prices, including allegations that antitrust laws have been violated. While Goldman Sachs has extensive procedures and controls that are designed to identify and prevent such activities, allegations of such activities, particularly by regulators, can have a negative reputational impact and can subject us to large fines and settlements, and potentially significant penalties, including treble damages.

**We face enhanced risks as new business initiatives lead us and our affiliates to transact with a broader array of clients and counterparties and expose us and our affiliates to new asset classes and new markets.**

A number of Goldman Sachs’ recent and planned business initiatives and expansions of existing businesses may bring us into contact, directly or indirectly, with individuals and entities that are not within our traditional client and counterparty base and expose us to new asset classes and new markets. For
example, Goldman Sachs continues to transact business and invest in new regions, including a wide range of emerging and growth markets. Furthermore, in a number of Goldman Sachs’ businesses, including where we and our affiliates make markets, invest and lend, we and our affiliates directly or indirectly own interests in, or otherwise become affiliated with the ownership and operation of public services, such as airports, toll roads and shipping ports, as well as physical commodities and commodities infrastructure components, both within and outside the U.S.

Goldman Sachs has increased and intends to further increase its consumer-oriented deposit-taking and lending activities. To the extent Goldman Sachs engages in such activities or similar consumer-oriented activities, it could face additional compliance, legal and regulatory risk, increased reputational risk and increased operational risk due to, among other things, higher transaction volumes and significantly increased retention and transmission of customer and client information.

New business initiatives expose us to new and enhanced risks, including risks associated with dealing with governmental entities, reputational concerns arising from dealing with less sophisticated clients, counterparties and investors, greater regulatory scrutiny of these activities, increased credit-related, market, sovereign and operational risks, risks arising from accidents or acts of terrorism, and reputational concerns with the manner in which these assets are being operated or held or in which we interact with these counterparties. Legal, regulatory and reputational risks may also exist in connection with activities and transactions involving new products or markets where there is regulatory uncertainty or where there are different or conflicting regulations depending on the regulator involved.

In recent years, Goldman Sachs has invested, and may continue to invest, more in businesses that it expects will generate a higher level of more consistent revenues. Such investments may not be successful or have returns similar to its other businesses.

**Our results may be adversely affected by the composition of our client base.**

Our client base is not the same as that of our major competitors. Our businesses may have a higher or lower percentage of clients in certain industries or markets than some or all of our competitors. Therefore, unfavorable industry developments or market conditions affecting certain industries or markets may result in our businesses underperforming relative to similar businesses of a competitor if our businesses have a higher concentration of clients in such industries or markets. For example, our market-making businesses have a higher percentage of clients with actively managed assets than our competitors and such clients have been disproportionately affected during recent periods of low volatility.

Correspondingly, favorable or simply less adverse developments or market conditions involving industries or markets in a business where we have a lower concentration of clients in such industry or market may also result in our underperforming relative to a similar business of a competitor that has a higher concentration of clients in such industry or market. For example, we have a smaller corporate client base in our market-making businesses than many of our peers and therefore such competitors may benefit more from increased activity by corporate clients.

**Derivative transactions and delayed settlements may expose us to unexpected risk and potential losses.**

We are party to a large number of derivative transactions, including credit derivatives. Many of these derivative instruments are individually negotiated and non-standardized, which can make exiting, transferring or settling positions difficult. Many credit derivatives require that we deliver to the counterparty the underlying security, loan or other obligation in order to receive payment. In a number of cases, we do not hold the underlying security, loan or other obligation and may not be able to obtain the underlying security, loan or other obligation. This could cause us to forfeit the payments due to us under these contracts or result in settlement delays with the attendant credit and operational risk as well as increased costs to us.
Derivative transactions may also involve the risk that documentation has not been properly executed, that executed agreements may not be enforceable against the counterparty, or that obligations under such agreements may not be able to be “netted” against other obligations with such counterparty. In addition, counterparties may claim that such transactions were not appropriate or authorized.

As a signatory to the International Swaps and Derivatives Association Universal Resolution Stay Protocol and the International Swaps and Derivatives Association 2018 U.S. Resolution Stay Protocol (the ISDA Protocols) and being subject to the FRB’s and FDIC’s rules on QFCs, we may not be able to exercise remedies against counterparties and, as this new regime has not yet been tested, we may suffer risks or losses that we would not have expected to suffer if we could immediately close out transactions upon a termination event. Various non-U.S. regulators have also proposed regulations contemplated by the International Swaps and Derivatives Association Universal Resolution Stay Protocol, and those implementing regulations may result in additional limitations on our ability to exercise remedies against counterparties. The impact of the ISDA Protocols and these rules and regulations will depend on the development of market practices and structures, and they extend to repurchase agreements and other instruments that are not derivative contracts.

Derivative contracts and other transactions entered into with third parties are not always confirmed by the counterparties or settled on a timely basis. While the transaction remains unconfirmed or during any delay in settlement, we are subject to heightened credit and operational risk and in the event of a default may find it more difficult to enforce our rights.

In addition, as new complex derivative products are created, covering a wider array of underlying credit and other instruments, disputes about the terms of the underlying contracts could arise, which could impair our ability to effectively manage our risk exposures from these products and subject us to increased costs. The provisions of the Dodd-Frank Act requiring central clearing of credit derivatives and other OTC derivatives, or a market shift toward standardized derivatives, could reduce the risk associated with such transactions, but under certain circumstances could also limit our ability to develop derivatives that best suit the needs of our clients and to hedge our own risks, and could adversely affect our profitability and increase our credit exposure to central clearing platforms.

Certain of our businesses, our funding and financial products may be adversely affected by changes in or the discontinuance of Interbank Offered Rates (IBORs), in particular LIBOR.

The FCA, which regulates LIBOR, has announced that it will not compel panel banks to contribute to LIBOR after 2021. It is likely that banks will not continue to provide submissions for the calculation of LIBOR after 2021 and possibly prior to then. Similarly, it is not possible to know whether LIBOR will continue to be viewed as an acceptable market benchmark, what rate or rates may become accepted alternatives to LIBOR, or what the effect of any such changes in views or alternatives may have on the financial markets for LIBOR-linked financial instruments. Similar statements have been made with respect to other IBORs.

Uncertainty regarding IBORs and the taking of discretionary actions or negotiation of fallback provisions could result in pricing volatility, loss of market share in certain products, adverse tax or accounting impacts, compliance, legal and operational costs and risks associated with client disclosures, as well as systems disruption, model disruption and other business continuity issues. In addition, uncertainty relating to IBORs could result in increased capital requirements for Goldman Sachs given potential low transaction volumes, a lack of liquidity or limited observability for exposures linked to IBORs or any emerging successor rates and operational incidents associated with changes in and the discontinuance of IBORs.

The language in Goldman Sachs’ contracts and financial instruments that define IBORs, in particular LIBOR, have developed over time and may have various events that trigger when a successor rate to the
designated rate would be selected. If a trigger is satisfied, contracts and financial instruments may give the
calculation agent (which may be us) discretion over the successor rate or benchmark to be selected. As a
result, there is considerable uncertainty as to how the financial services industry will address the
discontinuance of designated rates in contracts and financial instruments or such designated rates ceasing
to be acceptable reference rates. This uncertainty could ultimately result in client disputes and litigation
surrounding the proper interpretation of our IBOR-based contracts and financial instruments.

Further, the discontinuation of an IBOR, changes in an IBOR or changes in market acceptance of any
IBOR as a reference rate may also adversely affect the yield on securities held by us, amounts paid on
securities we have issued, amounts received and paid on derivative instruments we have entered into, the
value of such securities or derivative instruments, the trading market for securities, our ability to
effectively use derivative instruments to manage risk, or the availability or cost of our floating-rate funding
and our exposure to fluctuations in interest rates.

Certain of our businesses and our funding may be adversely affected by changes in other reference
rates, currencies, indexes, baskets or ETFs to which products we offer or funding that we raise are
linked.

All of our floating rate funding pays interest by reference to rates, such as LIBOR or Federal Funds. In
addition, many of the products that we own or that we issue or offer, such as structured notes, swaps or
security-based swaps, pay interest or determine the principal amount to be paid at maturity or in the event
of default by reference to rates or by reference to an index, currency, basket, ETF or other financial metric
(the underlier). In the event that the composition of the underlier is significantly changed, by reference to
rules governing such underlier or otherwise, the underlier ceases to exist (for example, in the event that a
country withdraws from the Euro or links its currency to or delinks its currency from another currency or
benchmark, or an index or ETF sponsor materially alters the composition of an index or ETF) or the
underlier ceases to be recognized as an acceptable market benchmark, we may experience adverse effects
consistent with those described above for IBORs.

Our businesses may be adversely affected if we are unable to hire and retain qualified employees.

Our performance is largely dependent on the talents and efforts of highly skilled people; therefore, our
continued ability to compete effectively in our businesses, to manage our businesses effectively and to
expand into new businesses depends on our ability to attract new talented and diverse employees and to
retain and motivate our existing employees. Factors that affect our ability to attract and retain such
employees include the level and composition of our compensation and benefits, and our reputation as a
successful business with a culture of fairly hiring, training and promoting qualified employees. As a
significant portion of the compensation that we pay to our employees is in the form of year-end
discretionary compensation, a significant portion of which is in the form of deferred equity-related awards,
declines in Goldman Sachs’ profitability, or in the outlook for its future profitability, as well as regulatory
limitations on compensation levels and terms, can negatively impact our ability to hire and retain highly
qualified employees.

Competition from within the financial services industry and from businesses outside the financial services
industry, including the technology industry, for qualified employees has often been intense. Recently, we
have experienced increased competition in hiring and retaining employees to address the demands of new
regulatory requirements and our technology initiatives.

Changes in law or regulation in jurisdictions in which our operations are located that affect taxes on our
employees’ income, or the amount or composition of compensation, may also adversely affect our ability
to hire and retain qualified employees in those jurisdictions.
Because we are a subsidiary of a bank holding company, our compensation practices are subject to review by, and the standards of, the Federal Reserve Board. As a subsidiary of a large global financial and banking institution, we are subject to limitations on compensation practices (which may or may not affect our competitors) by the Federal Reserve Board and the Federal Deposit Insurance Corporation. These limitations, including any imposed by or as a result of future legislation or regulation, may require us to alter our compensation practices in ways that could adversely affect our ability to attract and retain talented employees.

**We may be adversely affected by increased governmental and regulatory scrutiny or negative publicity.**

Governmental scrutiny from regulators, legislative bodies and law enforcement agencies with respect to matters relating to compensation, our business practices, our past actions and other matters has increased dramatically in the past several years. The financial crisis and the current political and public sentiment regarding financial institutions has resulted in a significant amount of adverse press coverage, as well as adverse statements or charges by regulators or other government officials. Press coverage and other public statements that assert some form of wrongdoing (including, in some cases, press coverage and public statements that do not directly involve Goldman Sachs) often result in some type of investigation by regulators, legislators and law enforcement officials or in lawsuits.

Responding to these investigations and lawsuits, regardless of the ultimate outcome of the proceeding, is time-consuming and expensive and can divert the time and effort of our senior management from our business. Penalties and fines sought by regulatory authorities have increased substantially over the last several years, and certain regulators have been more likely in recent years to commence enforcement actions or to advance or support legislation targeted at the financial services industry. Adverse publicity, governmental scrutiny and legal and enforcement proceedings can also have a negative impact on our reputation and on the morale and performance of our employees, which could adversely affect our businesses and results of operations.

**Substantial civil or criminal liability or significant regulatory action against us could have material adverse financial effects or cause us significant reputational harm, which in turn could seriously harm our business prospects.**

We face significant legal risks in our businesses, and the volume of claims and amount of damages and penalties claimed in litigation and regulatory proceedings against financial institutions remain high. Our experience has been that legal claims by customers and clients increase in a market downturn and that employment-related claims increase following periods in which we have reduced our headcount. Additionally, governmental entities have been and are plaintiffs in certain of the legal proceedings in which we are involved, and we may face future civil or criminal actions or claims by the same or other governmental entities, as well as follow-on civil litigation that is often commenced after regulatory settlements.

Significant settlements by several large financial institutions, including, in some cases, us, with governmental entities have been publicly announced. The trend of large settlements with governmental entities may adversely affect the outcomes for other financial institutions in similar actions, especially where governmental officials have announced that the large settlements will be used as the basis or a template for other settlements. The uncertain regulatory enforcement environment makes it difficult to estimate probable losses, which can lead to substantial disparities between legal reserves and subsequent actual settlements or penalties.

Recently, claims of collusion or anti-competitive conduct have become more common. Civil cases have been brought against financial institutions (including Goldman Sachs) alleging bid rigging, group boycotts or other anti-competitive practices. Antitrust laws generally provide for joint and several liability and treble damages. These claims have in the past, and may in the future, result in significant settlements.
Certain law enforcement authorities have recently required admissions of wrongdoing, and, in some cases, criminal pleas, as part of the resolutions of matters brought by them against financial institutions or their employees. Any such resolution of a criminal matter involving Goldman Sachs or its employees could lead to increased exposure to civil litigation, could adversely affect our reputation, could result in penalties or limitations on our ability to conduct our activities generally or in certain circumstances and could have other negative effects.

In addition, the U.S. Department of Justice (DOJ) has announced a policy of requiring companies to provide investigators with all relevant facts relating to the individuals substantially involved in or responsible for the alleged misconduct in order to qualify for any cooperation credit in criminal investigations of corporate wrongdoing, or maximum cooperation credit in civil investigations of corporate wrongdoing. This policy may result in us incurring increased fines and penalties if the DOJ determines that we have not provided sufficient information about applicable individuals in connection with an investigation, as well as increased costs in responding to DOJ investigations. It is possible that other governmental authorities will adopt similar policies.

The growth of electronic trading and the introduction of new trading technology may adversely affect our business and may increase competition.

Technology is fundamental to our business and our industry. The growth of electronic trading and the introduction of new technologies is changing our businesses and presenting us with new challenges. Securities, futures and options transactions are increasingly occurring electronically, both on our own systems and through other alternative trading systems, and it appears that the trend toward alternative trading systems will continue. Some of these alternative trading systems compete with us, and we may experience continued competitive pressures in these and other areas. In addition, the increased use by our clients of low-cost electronic trading systems and direct electronic access to trading markets could cause a reduction in commissions and spreads. As our clients increasingly use our systems to trade directly in the markets, we may incur liabilities as a result of their use of our order routing and execution infrastructure. We have invested significant resources into the development of electronic trading systems and expect to continue to do so, but there is no assurance that the revenues generated by these systems will yield an adequate return on our investment, particularly given the generally lower commissions arising from electronic trades.

In conducting our businesses, we are subject to potential employee misconduct.

There have been a number of highly publicized cases around the world involving actual or alleged fraud or other misconduct by employees in the financial services industry in recent years, and we run the risk that employee misconduct could occur. This misconduct may include intentional efforts to ignore or circumvent applicable policies, rules or procedures. This misconduct has included and may also include in the future the theft of proprietary information, including proprietary software. It is not always possible to deter or prevent employee misconduct and the precautions Goldman Sachs takes to prevent and detect this activity have not been and may not be effective in all cases.

We may incur losses as a result of unforeseen or catastrophic events, including the emergence of a pandemic, terrorist attacks, extreme weather events or other natural disasters.

The occurrence of unforeseen or catastrophic events, including the emergence of a pandemic, such as the Ebola or Zika viruses, or other widespread health emergency (or concerns over the possibility of such an emergency), terrorist attacks, extreme terrestrial or solar weather events or other natural disasters, could create economic and financial disruptions, and could lead to operational difficulties (including travel limitations) that could impair our ability to manage our businesses.
Material Complaints or Actions

(7) Any material administrative, civil, enforcement or criminal complaints or actions filed against FCM where such complaints or actions have not concluded, and any enforcement complaints or actions filed against FCM during the last three years.

In this section, when we use the terms “we,” “us” and “our,” we mean Goldman Sachs & Co. LLC (GS&Co.) and its consolidated subsidiaries, and when we use the term “Goldman Sachs” we mean The Goldman Sachs Group, Inc. (Group Inc.) together with its consolidated subsidiaries, including GS&Co. GS&Co. is a registered U.S. broker-dealer, futures commission merchant (FCM) and swap dealer and is a wholly owned subsidiary of Group Inc., except for de minimis non-voting, non-participating interests held by unaffiliated broker-dealers.

GS&Co. is or has been involved in a number of judicial, regulatory and arbitration proceedings concerning matters arising in connection with the conduct of its businesses. In addition, GS&Co. and certain of its affiliates are subject to a number of investigations and reviews by, and in some cases have received subpoenas and requests for documents and information from, various governmental and regulatory bodies and self-regulatory organizations relating to various matters relating to their businesses. Pursuant to 17 CFR 1.55(k)(7), the following disclosure is intended to provide information that may be material to an FCM customer regarding administrative, civil, enforcement or criminal actions filed against GS&Co. that have not concluded, and enforcement complaints or actions filed against GS&Co. during the last three years, and is not a comprehensive list of all proceedings to which GS&Co. is or has been a party. Additional information on regulatory, civil and arbitration proceedings involving Goldman Sachs, including the proceedings described below, proceedings involving GS&Co. that are not required to be disclosed under 17 CFR 1.55(k)(7) and proceedings involving other Goldman Sachs entities, is available through FINRA’s BrokerCheck (which can be accessed electronically at www.finra.org), the National Futures Association’s Background Affiliation Status Information Center (which can be accessed electronically at www.nfa.futures.org/basicnet) and under the caption “Legal Proceedings” in the notes to the financial statements included in Group Inc.’s Annual and Quarterly Reports on Forms 10-K and 10-Q filed with the SEC (which are also available through the investor relations section of Goldman Sachs’ website at www.gs.com).

Currencies-Related Litigation

GS&Co. and Group Inc. are among the defendants named in putative class actions filed in the U.S. District Court for the Southern District of New York beginning in September 2016 on behalf of putative indirect purchasers of foreign exchange instruments. The consolidated amended complaint, filed on June 30, 2017, generally alleged a conspiracy to manipulate the foreign currency exchange markets and asserted claims under federal and state antitrust laws and state consumer protection laws. On March 15, 2018, the court granted defendants’ motion to dismiss in its entirety, and on October 25, 2018, plaintiffs’ motion for leave to replead was denied as to the claim under federal antitrust law and granted as to the claims under state antitrust and consumer protection laws. On November 28, 2018, the plaintiffs filed a second consolidated amended complaint asserting claims under various state antitrust laws and state consumer protection laws and seeking treble damages in an unspecified amount.

GS&Co. and Group Inc. are among the defendants named in an action filed in the U.S. District Court for the Southern District of New York on November 7, 2018 by certain direct purchasers of foreign exchange instruments that opted out of a class settlement reached with, among others, GS&Co. and Group Inc. The second amended complaint, filed on June 11, 2019, generally alleges that the defendants violated federal
antitrust and state common laws in connection with an alleged conspiracy to manipulate the foreign currency exchange markets and seeks declaratory and injunctive relief, as well as unspecified amounts of compensatory, punitive, treble and other damages.

GS&Co. and Group Inc. are among the defendants named in two putative class actions filed in the district court of the Central District in Israel on behalf of direct purchasers of foreign exchange instruments. The complaints, filed on September 11, 2018 and September 29, 2018, respectively, generally allege a conspiracy to manipulate prices of foreign exchange instruments. The second putative class action also asserts claims based on misuse of the “last look” features of foreign exchange trading systems.

**Underwriting Litigation**

GS&Co. is among the defendants in a number of proceedings in connection with securities offerings. In these proceedings, including those described below, the plaintiffs assert class action or individual claims under federal and state securities laws and in some cases other applicable laws, allege that the offering documents for the securities that they purchased contained material misstatements and omissions, and generally seek compensatory and rescissory damages in unspecified amounts. Certain of these proceedings involve additional allegations.

**Adeptus Health Inc.** GS&Co. is among the underwriters named as defendants in several putative securities class actions, filed beginning in October 2016 and consolidated in the U.S. District Court for the Eastern District of Texas. In addition to the underwriters, the defendants include certain former directors and officers of Adeptus Health Inc. (Adeptus), as well as Adeptus’ sponsor. As to the underwriters, the consolidated complaint, filed on November 21, 2017, relates to the $124 million June 2014 initial public offering, the $154 million May 2015 secondary equity offering, the $411 million July 2015 secondary equity offering, and the $175 million June 2016 secondary equity offering. GS&Co. underwrote 1.69 million shares of common stock in the June 2014 initial public offering representing an aggregate offering price of approximately $37 million, 962,378 shares of common stock in the May 2015 offering representing an aggregate offering price of approximately $61 million, 1.76 million shares of common stock in the July 2015 offering representing an aggregate offering price of approximately $185 million, and all the shares of common stock in the June 2016 offering representing an aggregate offering price of approximately $175 million. On April 19, 2017, Adeptus filed for Chapter 11 bankruptcy. On September 12, 2018, the defendants’ motions to dismiss were granted as to the June 2014 and May 2015 offerings but denied as to the July 2015 and June 2016 offerings.

**SunEdison, Inc.** GS&Co. is among the underwriters named as defendants in several putative class actions and individual actions filed beginning in March 2016 relating to the August 2015 public offering of $650 million of SunEdison, Inc. (SunEdison) convertible preferred stock. The defendants also include certain of SunEdison’s directors and officers. On April 21, 2016, SunEdison filed for Chapter 11 bankruptcy. The pending cases were transferred to the U.S. District Court for the Southern District of New York and on March 17, 2017, plaintiffs in the putative class action filed a consolidated amended complaint. GS&Co., as underwriter, sold 138,890 shares of SunEdison convertible preferred stock in the offering, representing an aggregate offering price of approximately $139 million. On March 6, 2018, the defendants’ motion to dismiss in the class action was granted in part and denied in part. On February 11, 2019, the plaintiffs’ motion for class certification in the class action was granted. On April 10, 2018 and April 17, 2018, certain plaintiffs in the individual actions filed amended complaints. The defendants have reached a settlement with certain plaintiffs in the individual actions and a settlement of the class action, which received preliminary court approval on July 16, 2019.
**Valeant Pharmaceuticals International, Inc.** GS&Co. and Goldman Sachs Canada Inc. (GS Canada) are among the underwriters and initial purchasers named as defendants in a putative class action filed on March 2, 2016 in the Superior Court of Quebec, Canada. In addition to the underwriters and initial purchasers, the defendants include Valeant Pharmaceuticals International, Inc. (Valeant), certain directors and officers of Valeant and Valeant’s auditor. As to GS&Co. and GS Canada, the complaint relates to the June 2013 public offering of $2.3 billion of common stock, the June 2013 Rule 144A offering of $3.2 billion principal amount of senior notes, and the November 2013 Rule 144A offering of $900 million principal amount of senior notes. The complaint asserts claims under the Quebec Securities Act and the Civil Code of Quebec. On August 29, 2017, the court certified a class that includes only non-U.S. purchasers in the offerings.

GS&Co. and GS Canada, as sole underwriters, sold 5,334,897 shares of common stock in the June 2013 offering to non-U.S. purchasers representing an aggregate offering price of approximately $453 million and, as initial purchasers, had a proportional share of sales to non-U.S. purchasers of approximately CAD14.2 million in principal amount of senior notes in the June 2013 and November 2013 Rule 144A offerings.

**Snap Inc.** GS&Co. is among the underwriters named as defendants in putative securities class actions pending in California Superior Court, County of Los Angeles and the U.S. District Court for the Central District of California beginning in May 2017, relating to Snap Inc.’s $3.91 billion March 2017 initial public offering. In addition to the underwriters, the defendants include Snap Inc. and certain of its officers and directors. GS&Co. underwrote 57,040,000 shares of common stock representing an aggregate offering price of approximately $970 million. The underwriter defendants, including GS&Co., were voluntarily dismissed from the federal action on September 18, 2018. The state court actions have been stayed.

**Altice USA, Inc.** GS&Co. is among the underwriters named as defendants in putative securities class actions pending in New York Supreme Court, Queens County and the U.S. District Court for the Eastern District of New York beginning in June 2018, relating to Altice USA, Inc.’s (Altice) $2.15 billion June 2017 initial public offering. In addition to the underwriters, the defendants include Altice and certain of its officers and directors. GS&Co. underwrote 12,280,042 shares of common stock representing an aggregate offering price of approximately $368 million. On May 10, 2019, plaintiffs in the district court filed an amended complaint, and on June 27, 2019, plaintiffs in the state court action filed a consolidated amended complaint.

**Camping World Holdings, Inc.** GS&Co. is among the underwriters named as defendants in several putative securities class actions pending in the U.S. District Court for the Northern District of Illinois, the Supreme Court of the State of New York, New York County, and the Circuit Court of Cook County, Illinois, Chancery Division, beginning in December 2018. In addition to the underwriters, the defendants include Camping World Holdings, Inc. (Camping World) and certain of its officers and directors, as well as certain of its stockholders. As to the underwriters, the complaints relate to three offerings of Camping World common stock, a $261 million October 2016 initial public offering, a $303 million May 2017 offering and a $310 million October 2017 offering. GS&Co. underwrote 4,267,214 shares of common stock in the October 2016 initial public offering representing an aggregate offering price of approximately $94 million, 4,557,286 shares of common stock in the May 2017 offering representing an aggregate offering price of approximately $126 million and 3,525,348 shares ofcommon stock in the October 2017 offering representing an aggregate offering price of approximately $143 million.
Credit Default Swap Antitrust Litigation
Group Inc., GS&Co., GSI, GS Bank USA and GSFM are among the defendants named in an antitrust action relating to the trading of credit default swaps filed in the U.S. District Court for the Southern District of New York on June 8, 2017 by the operator of a swap execution facility and certain of its affiliates. The complaint generally asserts claims under federal and state antitrust laws and state common law in connection with an alleged conspiracy among the defendants to preclude trading of credit default swaps on the plaintiffs’ swap execution facility. The complaint seeks declaratory and injunctive relief, as well as treble damages in an unspecified amount. On July 30, 2019, the court dismissed the state common law claims against all defendants and the antitrust claims against certain defendants, including Group Inc., GS&Co., GSI, GS Bank USA and GSFM.

Interest Rate Swap Antitrust Litigation
Group Inc., GS&Co., Goldman Sachs International (GSI), Goldman Sachs Bank USA (GS Bank USA) and Goldman Sachs Financial Markets, L.P. (GSFM) are among the defendants named in a putative antitrust class action relating to the trading of interest rate swaps, filed in November 2015 and consolidated in the U.S. District Court for the Southern District of New York. The same Goldman Sachs entities also are among the defendants named in two antitrust actions relating to the trading of interest rate swaps, commenced in April 2016 and June 2018, respectively, in the U.S. District Court for the Southern District of New York by three operators of swap execution facilities and certain of their affiliates. These actions have been consolidated for pretrial proceedings. The complaints generally assert claims under federal antitrust law and state common law in connection with an alleged conspiracy among the defendants to preclude exchange trading of interest rate swaps. The complaints in the individual actions also assert claims under state antitrust law. The complaints seek declaratory and injunctive relief, as well as treble damages in an unspecified amount. The district court dismissed the state common law claims asserted by the plaintiffs in the first individual action and otherwise limited the state common law claim in the putative class action and the antitrust claims in both actions to the period from 2013 to 2016. On November 20, 2018, the court granted in part and denied in part the defendants’ motion to dismiss the second individual action, dismissing the state common law claims for unjust enrichment and tortious interference but denying dismissal of the federal and state antitrust claims. On March 13, 2019, the court denied the plaintiffs’ motion in the putative class action to amend their complaint to add allegations related to 2008-2012 conduct, but granted the motion to add limited allegations from 2013-2016, which the plaintiffs added in a fourth consolidated amended complaint filed on March 22, 2019.

Securities Lending Antitrust Litigation
Group Inc. and GS&Co. are among the defendants named in a putative antitrust class action and three individual actions relating to securities lending practices filed in the U.S. District Court for the Southern District of New York beginning in August 2017. The complaints generally assert claims under federal and state antitrust law and state common law in connection with an alleged conspiracy among the defendants to preclude the development of electronic platforms for securities lending transactions. The individual complaints also assert claims for tortious interference with business relations and under state trade practices law and, in the second and third individual actions, unjust enrichment under state common law. The complaints seek declaratory and injunctive relief, as well as unspecified amounts of compensatory, treble, punitive and other damages. Group Inc. was voluntarily dismissed from the putative class action on January 26, 2018. Defendants’ motion to dismiss the class action complaint was denied on September 27, 2018.
GSE Bonds Antitrust Litigation
GS&Co. is among the dealers named as defendants in numerous putative antitrust class actions relating to debt securities issued by Federal National Mortgage Association, Federal Home Loan Mortgage Corporation, Federal Farm Credit Banks Funding Corporation and Federal Home Loan Banks (collectively, the GSEs), filed beginning in February 2019 and consolidated in the U.S. District Court for the Southern District of New York. The consolidated amended complaint, filed on May 23, 2019, asserts claims under federal antitrust law in connection with an alleged conspiracy among the defendants to manipulate the secondary market for debt securities issued by the GSEs. The complaint seeks declaratory and injunctive relief, as well as treble damages in unspecified amounts.

Variable Rate Demand Obligations Antitrust Litigation
GS&Co. is among the defendants named in a putative class action relating to variable rate demand obligations (VRDOs), filed beginning in February 2019 under separate complaints and consolidated in the U.S. District Court for the Southern District of New York. The consolidated amended complaint, filed on May 31, 2019, generally asserts claims under federal antitrust law and state common law in connection with an alleged conspiracy among the defendants to manipulate the market for VRDOs. The complaint seeks declaratory and injunctive relief, as well as unspecified amounts of compensatory, treble and other damages.

U.S. Treasury Securities Litigation
GS&Co. is among the primary dealers named as defendants in several putative class actions relating to the market for U.S. Treasury securities, filed beginning in July 2015 and consolidated in the U.S. District Court for the Southern District of New York. GS&Co. is also among the primary dealers named as defendants in a similar individual action filed in the U.S. District Court for the Southern District of New York on August 25, 2017. The consolidated class action complaint, filed on December 29, 2017, generally alleges that the defendants violated antitrust laws in connection with an alleged conspiracy to manipulate the when-issued market and auctions for U.S. Treasury securities and that certain defendants, including GS&Co., colluded to preclude trading of U.S. Treasury securities on electronic trading platforms in order to impede competition in the bidding process. The individual action alleges a similar conspiracy regarding manipulation of the when-issued market and auctions, as well as related futures and options in violation of the Commodity Exchange Act. The complaints seek declaratory and injunctive relief, treble damages in an unspecified amount and restitution.

Employment-Related Matters
On September 15, 2010, a putative class action was filed in the U.S. District Court for the Southern District of New York by three female former employees. The complaint, as subsequently amended, alleges that Group Inc. and GS&Co. have systematically discriminated against female employees in respect of compensation, promotion and performance evaluations. The complaint alleges a class consisting of all female employees employed at specified levels in specified areas by Group Inc. and GS&Co. since July 2002, and asserts claims under federal and New York City discrimination laws. The complaint seeks class action status, injunctive relief and unspecified amounts of compensatory, punitive and other damages.

On March 30, 2018, the district court certified a damages class as to the plaintiffs’ disparate impact and treatment claims. On September 4, 2018, the Second Circuit Court of Appeals denied defendants’ petition for interlocutory review of the district court’s class certification decision and subsequently denied defendants’ petition for rehearing.
Trading Matters. On December 21, 2016, Group Inc. and GS&Co. entered into a consent order with the CFTC to settle charges that, from January 2007 through March 2012, Group Inc. and GS&Co. had attempted to manipulate, and made false submissions regarding, ISDAFIX benchmarks. Under this consent order, Group Inc. and GS&Co. paid $120 million to the CFTC, agreed to cease and desist from violating the certain provisions of the Commodity Exchange Act and regulations thereunder, and agreed to comply with certain undertakings relating to internal controls.
Customer Funds Segregation.

(8) A basic overview of customer fund segregation, FCM management and investments, FCMs and joint FCM/broker dealers.

Customer Accounts. FCMs may maintain up to three different types of accounts for customers, depending on the products a customer trades:

(i) a **Customer Segregated Account** for customers that trade futures and options on futures listed on US futures exchanges;

(ii) a **Secured or 30.7 Account** (“Secured Account”) for customers that trade futures and options on futures listed on foreign boards of trade; and

(iii) a **Cleared Swaps Customer Account** for customers trading swaps that are cleared on a DCO registered with the Commission.

The requirement to maintain these separate accounts reflects the different risks posed by the different products. Cash, securities and other collateral (collectively, Customer Funds) required to be held in one type of account, e.g., the Customer Segregated Account, may not be commingled with funds required to be held in another type of account, e.g., the Secured Account, except as the Commission may permit by order.

For example, the Commission has issued orders authorizing ICE Clear Europe Limited, which is registered with the Commission as a DCO, and its FCM clearing members: (i) to hold in Cleared Swaps Customer Accounts Customer Funds used to margin both (a) Cleared Swaps and (b) foreign futures and foreign options traded on ICE Futures Europe, and to provide for portfolio margining of such Cleared Swaps and foreign futures and foreign options; and (ii) to hold in Customer Segregated Accounts Customer Funds used to margin both (c) futures and options on futures traded on ICE Futures US and (d) foreign futures and foreign options traded on ICE Futures Europe, and to provide for portfolio margining of such transactions.

Customer Segregated Account. Funds that customers deposit with an FCM, or that are otherwise required to be held for the benefit of customers, to margin futures and options on futures contracts traded on futures exchanges located in the US, i.e., designated contract markets, are held in a Customer Segregated Account in accordance with section 4d(a)(2) of the Commodity Exchange Act and Commission Rule 1.20. Customer Segregated Funds held in the Customer Segregated Account may not be used to meet the obligations of the FCM or any other person, including another customer.

All Customer Segregated Funds may be commingled in a single account, i.e., a customer omnibus account, and held with: (i) a bank or trust company located in the US; (ii) a bank or trust company located outside of the US that has in excess of $1 billion of regulatory capital; (iii) an FCM; or (iv) a DCO. Such commingled account must be properly titled to make clear that the funds belong to, and are being held for the benefit of, the FCM’s customers. Unless a customer provides instructions to the contrary, an FCM may hold Customer Segregated Funds only: (i) in the US; (ii) in a money center country; or (iii) in the country of origin of the currency.

An FCM must hold sufficient US dollars in the US to meet all US dollar obligations and sufficient funds in each other currency to meet obligations in such currency. Notwithstanding the foregoing, assets denominated in a currency may be held to meet obligations denominated in another currency (other than the US dollar) as follows: (i) US dollars may be held in the US or in money center countries to meet obligations denominated in any other currency; and (ii) funds in money center currencies may be held in

1 Money center countries means Canada, France, Italy, Germany, Japan, and the United Kingdom.

2 Money center currencies mean the currency of any money center country and the Euro.
the US or in money center countries to meet obligations denominated in currencies other than the US dollar.

**Secured Account.** Funds that Secured Customers deposit with an FCM, or that are otherwise required to be held for the benefit of customers, to margin futures and options on futures contracts traded on foreign boards of trade, *i.e.*, Secured Customer Funds, and sometimes referred to as the foreign futures and foreign options secured amount, are held in a Secured Account in accordance with Commission Rule 30.7.

Funds required to be held in the Secured Account for or on behalf of Secured Customers may be commingled in an omnibus account and held with: (i) a bank or trust company located in the US; (ii) a bank or trust company located outside the US that has in excess of $1 billion in regulatory capital; (iii) an FCM; (iv) a DCO; (v) the clearing organization of any foreign board of trade; (vi) a foreign broker; or (vii) such clearing organization’s or foreign broker’s designated depositories. Such commingled account must be properly titled to make clear that the funds belong to, and are being held for the benefit of, the FCM’s Secured Customers. As explained below, Commission Rule 30.7 restricts the amount of such funds that may be held outside of the US.

Customers trading on foreign markets assume additional risks. Laws or regulations will vary depending on the foreign jurisdiction in which the transaction occurs, and funds held in a Secured Account outside of the US may not receive the same level of protection as Customer Segregated Funds. If the foreign broker carrying Secured Customer positions fails, the broker will be liquidated in accordance with the laws of the jurisdiction in which it is organized, which laws may differ significantly from the US Bankruptcy Code. Return of Secured Customer Funds to the US will be delayed and likely will be subject to the costs of administration of the failed foreign broker in accordance with the law of the applicable jurisdiction, as well as possible other intervening foreign brokers, if multiple foreign brokers were used to process the US customers’ transactions on foreign markets.

If the foreign broker does not fail but the Secured Customers’ US FCM fails, the foreign broker may want to assure that appropriate authorization has been obtained before returning the Secured Customer Funds to the FCM’s trustee, which may delay their return. If both the foreign broker and the US FCM were to fail, potential differences between the trustee for the US FCM and the administrator for the foreign broker, each with independent fiduciary obligations under applicable law, may result in significant delays and additional administrative expenses. Use of other intervening foreign brokers by the US FCM to process the trades of Secured Customers on foreign markets may cause additional delays and administrative expenses.

To reduce the potential risk to Secured Customer Funds held outside of the US, Commission Rule 30.7 generally provides that an FCM may not deposit or hold Secured Customer Funds in permitted accounts outside of the US except as necessary to meet margin requirements, including prefunding margin requirements, established by rule, regulation, or order of the relevant foreign boards of trade or foreign clearing organizations, or to meet margin calls issued by foreign brokers carrying the Secured Customers’ positions. The rule further provides, however, that, in order to avoid the daily transfer of funds from accounts in the US, an FCM may maintain in accounts located outside of the US an additional amount of up to 20 percent of the total amount of funds necessary to meet margin and prefunding margin requirements to avoid daily transfers of funds.

**Cleared Swaps Customer Account.** Funds deposited with an FCM, or otherwise required to be held for the benefit of customers, to margin swaps cleared through a registered DCO, *i.e.*, Cleared Swaps Customer Collateral, are held in a Cleared Swaps Customer Account in accordance with the provisions of section 4d(f) of the Act and Part 22 of the Commission’s rules. Cleared Swaps Customer Accounts are sometimes referred to as LSOC Accounts. LSOC is an acronym for “legally separated, operationally commingled.” Funds required to be held in a Cleared Swaps Customer Account may be commingled in an omnibus
account and held with: (i) a bank or trust company located in the US; (ii) a bank or trust company located outside of the US that has in excess of $1 billion of regulatory capital; (iii) a DCO; or (iv) another FCM. Such commingled account must be properly titled to make clear that the funds belong to, and are being held for the benefit of, the FCM’s Cleared Swaps Customers.

**Investment of Customer Funds.** Section 4d(a)(2) of the Act authorizes FCMs to invest Customer Segregated Funds in obligations of the United States, in general obligations of any State or of any political subdivision thereof, and in obligations fully guaranteed as to principal and interest by the United States. Section 4d(f) authorizes FCMs to invest Cleared Swaps Customer Collateral in similar instruments.

Commission Rule 1.25 authorizes FCMs to invest Customer Segregated Funds, Cleared Swaps Customer Collateral and Secured Customer Funds in instruments of a similar nature. Commission rules further provide that the FCM may retain all gains earned and is responsible for investment losses incurred in connection with the investment of Customer Funds. However, the FCM and customer may agree that the FCM will pay the customer interest on the funds deposited.

Permitted investments include:

(i) Obligations of the United States and obligations fully guaranteed as to principal and interest by the United States (U.S. government securities);  

(ii) General obligations of any State or of any political subdivision thereof (municipal securities);  

(iii) Obligations of any United States government corporation or enterprise sponsored by the United States government (U.S. agency obligations);  

(iv) Certificates of deposit issued by a bank (certificates of deposit) as defined in section 3(a)(6) of the Securities Exchange Act of 1934, or a domestic branch of a foreign bank that carries deposits insured by the Federal Deposit Insurance Corporation;  

(v) Commercial paper fully guaranteed as to principal and interest by the United States under the Temporary Liquidity Guarantee Program as administered by the Federal Deposit Insurance Corporation (commercial paper);  

(vi) Corporate notes or bonds fully guaranteed as to principal and interest by the United States under the Temporary Liquidity Guarantee Program as administered by the Federal Deposit Insurance Corporation (corporate notes or bonds); and  

(vii) Interests in money market mutual funds.

The duration of the securities in which an FCM invests Customer Funds cannot exceed, on average, two years.

An FCM may also engage in repurchase and reverse repurchase transactions with non-affiliated registered broker-dealers, provided such transactions are made on a delivery versus payment basis and involve only permitted investments. All funds or securities received in repurchase and reverse repurchase transactions with Customer Funds must be held in the appropriate Customer Account, *i.e.*, Customer Segregated, Secured or Cleared Swaps Account. Further, in accordance with the provisions of Commission Rule 1.25,

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3 Obligations issued by the Federal National Mortgage Association or the Federal Home Loan Mortgage Association are permitted only while these entities operate under the conservatorship or receivership of the Federal Housing Finance Authority with capital support from the United States.
all such funds or collateral must be received in the appropriate Customer Account on a delivery versus payment basis in immediately available funds.4

No SIPC Protection. Although GS&Co. is a registered broker-dealer, it is important to understand that the funds you deposit with GS&Co. for trading futures and options on futures contracts on either US or foreign markets or cleared swaps are not protected by the Securities Investor Protection Corporation.

Further, Commission rules require GS&Co. to hold funds deposited to margin futures and options on futures contracts traded on US designated contract markets in Customer Segregated Accounts. Similarly, GS&Co. must hold funds deposited to margin cleared swaps and futures and options on futures contracts traded on foreign boards of trade in a Cleared Swaps Customer Account or a Secured Account, respectively. In computing its Customer Funds requirements under relevant Commission rules, GS&Co. may only consider those Customer Funds actually held in the applicable Customer Accounts and may not apply free funds in an account under identical ownership but of a different classification or account type (e.g., securities, Customer Segregated, Secured Account) to an account’s margin deficiency. In order to be used for margin purposes, the funds must actually transfer to the identically-owned undermargined account.

For additional information on the protection of customer funds, please see the Futures Industry Association’s “Protection of Customer Funds Frequently Asked Questions” located at http://www.futuresindustry.org/downloads/PCF_questions.pdf.

Filing a Complaint

(9) Information on how a customer may obtain information regarding filing a complaint about FCM with the Commission or with FCM’s DSRO.

A customer that wishes to file a complaint about GS&Co. or one of its employees with the Commission can contact the Division of Enforcement either electronically at https://forms.cftc.gov/fp/complaintform.aspx or by calling the Division of Enforcement toll-free at 866-FON-CFTC (866-366-2382).

A customer that may file a complaint about the GS&Co. or one of its employees with the National Futures Association electronically at http://www.nfa.futures.org/basicnet/Complaint.aspx or by calling NFA directly at 800-621-3570.

A customer that wishes to file a complaint about GS&Co. or one of its employees with the Chicago Mercantile Exchange electronically at: http://www.cmegroup.com/market-regulation/file-complaint.html or by calling the CME at 312-341-3286.

Relevant Financial Data

(6) The location where GS&Co. ’s annual audited financial statements are made available.


4 As discussed below, NFA publishes twice-monthly a report, which shows for each FCM, inter alia, the percentage of Customer Funds that are held in cash and each of the permitted investments under Commission Rule 1.25. The report also indicates whether the FCM held any Customer Funds during that month at a depository that is an affiliate of the FCM.
(10) Financial data as of the most recent month-end when the Disclosure Document is prepared.

(i) the FCM’s total equity, regulatory capital, and net worth, all computed in accordance with U.S. Generally Accepted Accounting Principles and Rule 1.17, as applicable;

As of July 2019, GS&Co. had total equity of $12.01 billion included in regulatory capital of $30.51 billion, as defined by Rule 15c3-1, which exceeded the amount required by $15.14 billion.

(ii) the dollar value of the FCM’s proprietary margin requirements as a percentage of the aggregate margin requirement for futures customers, cleared swaps customers, and 30.7 customers;

As of July 2019, GS&Co.’s house margin requirements (representing positions carried for the FCM and its affiliates) were approximately

i) 21% of Segregated Customers’ requirements (funds held on behalf of futures customers of GS&Co. for positions on U.S. futures exchange);
ii) 7% of Cleared Swaps Customers’ requirements (funds held on behalf of Cleared Swaps customers of GS&Co.); and
iii) 3% of Secured Customers’ (30.7) requirements, (funds held on behalf of futures customers of GS&Co for positions on non-U.S. futures exchanges)

(iii) the number of futures customers, cleared swaps customers, and 30.7 customers that comprise 50 percent of the FCM’s total funds held for futures customers, cleared swaps customers, and 30.7 customers, respectively;

As of July 2019, the number of GS&Co. customers that comprised 50 percent of the total funds held by GS&Co for each category of GS&Co. FCM customers listed below:

- Segregated Customers (customers with positions on U.S. futures exchanges) 190*
- Cleared Swaps Customers 19
- Secured Customers (customers with positions on non-U.S. futures exchanges) 43

*Excludes customer omnibus account(s) carried on behalf of FCM affiliate(s).
(iv) the aggregate notional value, by asset class, of all non-hedged, principal over-the-counter transactions into which the FCM has entered;


(v) the amount, generic source and purpose of any unsecured lines of credit (or similar short-term funding) the FCM has obtained but not yet drawn upon.

GS&Co. does not have any committed unsecured lines of credit for FCM business.

(vi) the aggregated amount of financing the FCM provides for customer transactions involving illiquid financial products for which it is difficult to obtain timely and accurate prices;

As a matter of policy, GS&Co. does not finance illiquid products. (Note: GS&Co. does not finance any products for its futures and cleared swaps clients.) If a product becomes illiquid, appropriate capital charges will be taken pursuant to SEC Rule 15c3-1.

(vii) the percentage of futures customer, cleared swaps customer, and 30.7 customer receivable balances that the FCM had to write-off as uncollectable during the past 12-month period, as compared to the current balance of funds held for futures customers, cleared swaps customers, and 30.7 customers.

GS&Co. has not had to write off any such balances in the last 12 month period.

Additional financial information on all FCMs is also available on the Commission’s website at: http://www.cftc.gov/MarketReports/FinancialDataforFCMs/index.htm.

Customers should be aware that the National Futures Association (“NFA”) publishes on its website certain financial information with respect to each FCM. The FCM Capital Report provides each FCM’s most recent month-end adjusted net capital, required net capital, and excess net capital. (Information for a twelve-month period is available.) In addition, NFA publishes twice-monthly a Customer Segregated Funds report, which shows for each FCM: (i) total funds held in Customer Segregated Accounts; (ii) total funds required to be held in Customer Segregated Accounts; and (iii) excess segregated funds, i.e., the FCM’s Residual Interest. This report also shows the percentage of Customer Segregated Funds that are held in cash and each of the permitted investments under Commission Rule 1.25. Finally, the report indicates whether the FCM held any Customer Segregated Funds during that month at a depository that is an affiliate of the FCM.

The report shows the most recent semi-monthly information, but the public will also have the ability to see information for the most recent twelve-month period. A Secured Customer Funds report and a Customer Cleared Swaps Collateral report provides the same information with respect to the Secured Account and the Cleared Swaps Customer Account.

The above financial information reports can be found by conducting a search for a specific FCM in NFA’s BASIC system (http://www.nfa.futures.org/basicnet/) and then clicking on “View Financial Information” on the FCM’s BASIC Details page.
In this section, when we use the terms “we,” “us” and “our,” we mean Goldman Sachs & Co. LLC (GS&Co.) and its consolidated subsidiaries. GS&Co. is a registered U.S. broker-dealer, futures commission merchant (FCM) and swap dealer and is an indirect, wholly owned subsidiary of The Goldman Sachs Group, Inc. (Group Inc. and, together with its consolidated subsidiaries, including GS&Co., Goldman Sachs).

Overview
We believe that effective risk management is of primary importance to our success, as well as the protection of the interests of our FCM customers. Accordingly, we have adopted and enforce comprehensive risk management processes through which we monitor, evaluate and manage the risks we assume in conducting our activities. These include market, credit, liquidity, operational, legal, regulatory and reputational risk exposures. An extensive cross-divisional committee membership structure with representation from the senior leaders of GS&Co. is key to the risk management culture of Goldman Sachs. Our risk management framework, consistent with that of Goldman Sachs, is built around three core components: governance, processes and people.

Governance. Goldman Sachs risk management governance starts with the Board of Directors of Group Inc. (“Board”), which both directly and through its committees, including its Risk Committee, oversees our risk management policies and practices implemented through the enterprise risk management framework. The Board is also responsible for the annual review and approval of our risk appetite statement. The risk appetite statement describes the levels and types of risk we are willing to accept or to avoid, in order to achieve our strategic business objectives, while remaining in compliance with regulatory requirements.

The Board receives regular briefings on firmwide risks, including liquidity risk, market risk, credit risk, operational risk and model risk from our independent risk oversight and control functions, including the chief risk officer, and on compliance risk and conduct risk from the head of Compliance, on legal and regulatory matters from the general counsel, and on other matters impacting our reputation from the chair of our Firmwide Client and Business Standards Committee and our Firmwide Reputational Risk Committee. The chief risk officer reports to our chief executive officer and to the Risk Committee of the Board. As part of the review of the firmwide risk portfolio, the chief risk officer regularly advises the Risk Committee of the Board of relevant risk metrics and material exposures, including risk limits and thresholds established in our risk appetite statement.

The Enterprise Risk Management department, which reports to our chief risk officer, oversees the implementation of our risk governance structure and core risk management processes and is responsible for ensuring that our enterprise risk management framework provides the Board, our risk committees and senior management with a consistent and integrated approach to managing our various risks in a manner consistent with our risk appetite.

Our revenue-producing units, as well as Treasury, Operations and Technology, are our first line of defense and are accountable for the outcomes of our risk-generating activities, as well as for assessing and managing those risks within our risk appetite.

Our independent risk oversight and control functions are considered our second line of defense and provide independent assessment, oversight and challenge of the risks taken by our first line of defense, as well as lead and participate in risk-oriented committees. Independent risk oversight and control functions include Compliance, Conflicts Resolution, Controllers, Credit Risk Management, Enterprise Risk

Internal Audit is considered our third line of defense and reports to our chief executive officer and the Audit Committee of the Board. Internal Audit includes professionals with a broad range of audit and industry experience, including risk management expertise. Internal Audit is responsible for independently assessing and validating the effectiveness of key controls, including those within the risk management framework, and providing timely reporting to the Audit Committee of the Board, senior management and regulators.

The three lines of defense structure promotes the accountability of first line risk takers, provides a framework for effective challenge by the second line and empowers independent review from the third line.

Our governance structure provides the protocol and responsibility for decision-making on risk management issues and ensures implementation of those decisions. We make extensive use of risk-related committees that meet regularly and serve as an important means to facilitate and foster ongoing discussions to manage and mitigate risks.

We maintain strong communication about risk and we have a culture of collaboration in decision-making among our first and second lines of defense, committees and senior management. While our first line of defense is responsible for management of their risk, we dedicate extensive resources to our second line of defense in order to ensure a strong oversight structure and an appropriate segregation of duties. We regularly reinforce our strong culture of escalation and accountability across all functions.

**Processes.** Goldman Sachs maintains various processes that are critical components of our risk management framework, including identifying, assessing, monitoring and limiting our risks.

To effectively assess and monitor our risks, we maintain a daily discipline of marking substantially all of our inventory to current market levels. We carry our inventory at fair value, with changes in valuation reflected immediately in our risk management systems and in net revenues. We do so because we believe this discipline is one of the most effective tools for assessing and managing risk and that it provides transparent and realistic insight into our inventory exposures.

Goldman Sachs also applies a rigorous framework of limits and thresholds to control and monitor risk across transactions, products, businesses and markets. The Board, directly or indirectly through its Risk Committee, approves limits and thresholds included in our risk appetite statement at firmwide, business and product levels. In addition, the Firmwide Enterprise Risk Committee is responsible for approving our risk limits framework, subject to the overall limits approved by the Risk Committee of the Board, at a variety of levels and monitoring these limits on a daily basis.

The Risk Governance Committee is responsible for approving limits at firmwide, business and product levels. Certain limits may be set at levels that will require periodic adjustment, rather than at levels that reflect our maximum risk appetite. GS Co risk limits are approved by the US Non Bank Legal Entity Risk Committee. This fosters an ongoing dialogue about risk among our first and second lines of defense, committees and senior management, as well as rapid escalation of risk-related matters. See “Liquidity Risk Management,” “Market Risk Management,” “Credit Risk Management” and “Operational Risk Management” for further information.
Active management of our positions is another important process. Proactive mitigation of our market and credit exposures minimizes the risk that we will be required to take outsized actions during periods of stress.

Effective risk reporting and risk decision-making depends on our ability to get the right information to the right people at the right time. As such, we focus on the rigor and effectiveness of our risk systems, with the objective of ensuring that our risk management technology systems are comprehensive, reliable and timely. We devote significant time and resources to our risk management technology to ensure that it consistently provides us with complete, accurate and timely information.

The foregoing processes, and others discussed below, assist in managing and limiting the risks to which our FCM customers are exposed, by ensuring that adequate liquidity is maintained and that our FCM businesses can continue operating. With regard to our FCM activities in particular, we maintain specific processes, policies and procedures, which are described below, to address, among other matters, risks relating to the segregation and custody of customer assets.

People. Even the best technology serves only as a tool for helping to make informed decisions in real time about the risks we are taking. Ultimately, effective risk management requires our people to interpret our risk data on an ongoing and timely basis and adjust risk positions accordingly. In both our revenue-producing units and our independent control and support functions, the experience of our professionals, and their understanding of the nuances and limitations of each risk measure, guide us in assessing exposures and maintaining them within prudent levels.

We reinforce a culture of effective risk management in our training and development programs as well as the way we evaluate performance, and recognize and reward our people. Our training and development programs, including certain sessions led by the most senior leaders of Goldman Sachs and GS&Co., are focused on the importance of risk management, client relationships and reputational excellence. As part of our annual performance review process, we assess reputational excellence including how an employee exercises good risk management and reputational judgment, and adheres to our code of conduct and compliance policies. Our review and reward processes are designed to communicate and reinforce to our professionals the link between behavior and how people are recognized, the need to focus on our clients and our reputation, and the need to always act in accordance with the highest standards of Goldman Sachs.

Structure
Ultimate oversight of risk at Goldman Sachs is the responsibility of the Board of Directors of Group Inc., which oversees risk throughout Goldman Sachs, including at GS&Co., both directly and through various committees. Within Goldman Sachs, a series of committees with specific risk-management mandates covering important aspects of GS&Co.’s businesses also have oversight or decision-making responsibilities. The risk committees with oversight of GS&Co.’s activities, including FCM activities, are described below.

US Non-Bank Legal Entity Committee. The US Non-Bank Legal Entity Committee is responsible for the ongoing monitoring and management of GS&Co.’s risks, including, but not limited to, market risk, credit risk, liquidity and funding risk, foreign currency risk, legal risk, operational risk and settlement risk. This committee approves risk tolerance limits for GS&Co., especially as such risks relate to GS&Co.’s activities as a swap dealer. The US Non-Bank Legal Entity Committee may delegate certain of these functions, and designate subcommittees to review, manage and report on specific issues relating to the firm’s activities as an FCM.
**Clearing House Risk Council.** The Clearing House Risk Council provides oversight of Goldman Sachs’ activity with respect to central counterparties. The Clearing House Risk Council and Credit Risk Management are responsible for reviewing and approving clearing house relationships.

**Goldman Sachs Risk Management.** The comprehensive global risk governance framework in place at the Goldman Sachs level forms an integral part of the risk management process at GS&Co. Goldman Sachs has established a series of committees with specific risk management mandates. Committees with oversight of matters relevant to GS&Co., including its FCM activities and the segregation of customer assets, include representation from GS&Co.’s senior leadership. The primary Goldman Sachs risk committees are described below.

**Management Committee.** The Management Committee oversees our global activities. It provides this oversight directly and through authority delegated to committees it has established. This committee consists of our most senior leaders, and is chaired by our chief executive officer. Most members of the Management Committee are also members of other committees. The following are the committees that are principally involved in firmwide risk management.

**Firmwide Enterprise Risk Committee.** The Firmwide Enterprise Risk Committee is responsible for the ongoing review, approval and monitoring of the enterprise risk management framework and for providing oversight of our aggregate financial and nonfinancial risks. As a part of such oversight, the committee is responsible for the ongoing approval and monitoring of our risk limits framework at the firmwide, business and product levels. This committee is co-chaired by our chief financial officer and our chief risk officer, who are appointed as chairs by our chief executive officer, and reports to the Management Committee. The following are the primary committees that report to the Firmwide Enterprise Risk Committee:

- **Firmwide Risk Committee.** The Firmwide Risk Committee is globally responsible for the ongoing monitoring of relevant financial risks and related risk limits at the firmwide, business and product levels. This committee is co-chaired by the chairs of the Firmwide Enterprise Risk Committee.

- **Firmwide New Activity Committee.** The Firmwide New Activity Committee is responsible for reviewing new activities and for establishing a process to identify and review previously approved activities that are significant and that have changed in complexity and/or structure or present different reputational and suitability concerns over time to consider whether these activities remain appropriate. This committee is co-chaired by the head of regulatory controllers and the co-head of Europe, Middle East and Africa FICC sales, who are appointed as chairs by the chairs of the Firmwide Enterprise Risk Committee.

- **Firmwide Model Risk Control Committee.** The Firmwide Model Risk Control Committee is responsible for oversight of the development and implementation of model risk controls, which includes governance, policies and procedures related to our reliance on financial models. This committee is chaired by our deputy chief risk officer, who is appointed as chair by the chairs of the Firmwide Enterprise Risk Committee.

- **Firmwide Conduct and Operational Risk Committee.** The Firmwide Conduct and Operational Risk Committee is responsible for the ongoing approval and monitoring of the frameworks, policies, parameters and limits which govern our conduct and operational risks. This committee is co-chaired by a managing director in Global Compliance and our deputy chief risk officer, who are appointed as chairs by the chairs of the Firmwide Enterprise Risk Committee.
• **Firmwide Technology Risk Committee.** The Firmwide Technology Risk Committee reviews matters related to the design, development, deployment and use of technology. This committee oversees cyber security matters, as well as technology risk management frameworks and methodologies, and monitors their effectiveness. This committee is co-chaired by our chief information officer and the head of Global Investment Research, who are appointed as chairs by the chairs of the Firmwide Enterprise Risk Committee.

• **Global Business Resilience Committee.** The Global Business Resilience Committee is responsible for oversight of business resilience initiatives, promoting increased levels of security and resilience, and reviewing certain operating risks related to business resilience. This committee is chaired by our chief administrative officer, who is appointed as chair by the chairs of the Firmwide Enterprise Risk Committee.

• **Risk Governance Committee.** The Risk Governance Committee (through delegated authority from the Firmwide Enterprise Risk Committee) is globally responsible for the ongoing approval and monitoring of risk frameworks, policies, parameters and limits, at firmwide, business and product levels. In addition, this committee reviews the results of stress tests and scenario analyses. This committee is chaired by our chief risk officer, who is appointed as chair by the chairs of the Firmwide Enterprise Risk Committee.

• **Firmwide Volcker Oversight Committee.** The Firmwide Volcker Oversight Committee is responsible for the oversight and periodic review of the implementation of our Volcker Rule compliance program, as approved by the Board, and other Volcker Rule-related matters. This committee is co-chaired by the head of Market Risk Management and the deputy head of Compliance, who are appointed as chairs by the chairs of the Firmwide Enterprise Risk Committee.

**Firmwide Client and Business Standards Committee.** The Firmwide Client and Business Standards Committee assesses and makes determinations regarding relationships with our clients, client service and experience, and related business standards and reputational risk. This committee is chaired by our president and chief operating officer, who is appointed as chair by the chief executive officer, and reports to the Management Committee. This committee periodically provides updates to, and receives guidance from, the Public Responsibilities Committee of the Board.

The following committees report jointly to the Firmwide Enterprise Risk Committee and the Firmwide Client and Business Standards Committee:

• **Firmwide Reputational Risk Committee.** The Firmwide Reputational Risk Committee is responsible for assessing reputational risks arising from transactions that have been identified as having potential heightened reputational risk pursuant to the criteria established by the Firmwide Reputational Risk Committee. This committee is chaired by our president and chief operating officer, and the vice-chairs are the head of Compliance and the head of Conflicts Resolution, who are appointed as vice-chairs by the chair of the Firmwide Reputational Risk Committee.

• **Firmwide Suitability Committee.** The Firmwide Suitability Committee is responsible for setting standards and policies for product, transaction and client suitability and providing a forum for consistency across functions, regions and products on suitability assessments. This committee also reviews suitability matters escalated from other committees. This committee is co-chaired by the deputy head of Compliance, and the co-head of Europe, Middle East and Africa FICC sales, who are appointed as chairs by the chair of the Firmwide Client and Business Standards Committee.

• **Firmwide Investment Policy Committee.** The Firmwide Investment Policy Committee reviews, approves, sets policies, and provides oversight for certain illiquid principal investments, including
review of risk management and controls for these types of investments. This committee is co-chaired by the head of our Merchant Banking Division and the head of the Special Situations Group, who are appointed as chairs by our president and chief operating officer and our chief financial officer.

- **Firmwide Capital Committee.** The Firmwide Capital Committee provides approval and oversight of debt-related transactions, including principal commitments of our capital. This committee aims to ensure that business, reputational and suitability standards for underwritings and capital commitments are maintained on a global basis. This committee is co-chaired by the head of Credit Risk Management and a co-head of the Financing Group, who are appointed as chairs by the chairs of the Firmwide Enterprise Risk Committee.

- **Firmwide Commitments Committee.** The Firmwide Commitments Committee reviews our underwriting and distribution activities with respect to equity and equity-related product offerings, and sets and maintains policies and procedures designed to ensure that legal, reputational, regulatory and business standards are maintained on a global basis. In addition to reviewing specific transactions, this committee periodically conducts general strategic reviews of sectors and products and establishes policies in connection with transaction practices. This committee is co-chaired by the co-head of the Industrials Group in our Investment Banking Division, an advisory director and a managing director in Risk Management, who are appointed as chairs by the chair of the Firmwide Client and Business Standards Committee.

**Conflicts Management**

Conflicts of interest and Goldman Sachs’ approach to dealing with them are fundamental to our client relationships, our reputation and our long-term success. The term “conflict of interest” does not have a universally accepted meaning, and conflicts can arise in many forms within a business or between businesses. The responsibility for identifying potential conflicts, as well as complying with Goldman Sachs’ policies and procedures, is shared by all Goldman Sachs professionals.

Goldman Sachs has a multilayered approach to resolving conflicts and addressing reputational risk. Goldman Sachs’ senior management oversees policies related to conflicts resolution, and, in conjunction with the Business Selection and Conflicts Resolution Group, the Legal Department and Compliance Division, the Firmwide Client and Business Standards Committee, and other internal committees, formulates policies, standards and principles, and assists in making judgments regarding the appropriate resolution of particular conflicts. Resolving potential conflicts necessarily depends on the facts and circumstances of a particular situation and the application of experienced and informed judgment.

As a general matter, the Business Selection and Conflicts Resolution Group reviews all financing and advisory assignments in the Investment Banking division of Goldman Sachs and certain investing, lending and other activities of Goldman Sachs. In addition, Goldman Sachs has various transaction oversight committees, such as the Firmwide Capital, Commitments and Suitability Committees and other committees across Goldman Sachs that also review new underwritings, loans, investments and structured products. These groups and committees work with internal and external counsel and the Compliance Division to evaluate and address any actual or potential conflicts.

GS&Co.’s policies and procedures, including those relating to its FCM activities, assess and address risks posed to GS&Co. by its affiliates. In particular, as discussed below under “Segregation Risk Management”, assets of GS&Co.’s FCM customers are not invested in any obligations of GS&Co.’s affiliates, and are not subject to any resale or repurchase agreements between GS&Co. and any of its affiliates.
Goldman Sachs regularly assesses its policies and procedures that address conflicts of interest in an effort to conduct its business in accordance with the highest ethical standards and in compliance with all applicable laws, rules, and regulations.

Segregation Risk Management

Assets that FCM customers deposit with GS&Co. are subject to risk of loss, including in the event of insolvency or bankruptcy of GS&Co. Although GS&Co. is obligated to contribute its own funds to satisfy any shortfall in segregated assets, if GS&Co. is unable to do so, the assets available for distribution to customers may not be sufficient to cover their claims.

GS&Co. has established policies and procedures to ensure that it satisfies its segregation obligations, which, in general, require that FCM customer assets (cash and securities) be separately accounted for (separate from the assets of the FCM or of customers other than futures and cleared swaps customers) as belonging solely to the FCM’s futures and cleared swaps customers, and prohibit the use of such assets for any purpose unrelated to securing customer obligations, including to finance the FCM itself. These policies and procedures are built around the elements discussed below.

Separation of Duties. Three distinct groups, each of which is an independent control and support function, have separate duties and functions for computing segregation requirements and determining that we are in compliance with the segregation requirements, the process of segregating and transferring customer assets and the reconciliation of GS&Co.’s records with those of the applicable depositories and custodians. The three groups are as follows:

- Regulatory Services Department (RSD): Certain members of RSD’s staff are solely dedicated to valuing segregated collateral, computing the regulatory segregation requirements and determining that the full segregation requirement is being met.

- Operations: Operations reconciles customers’ futures and cleared swaps positions and tracks and facilitates cash and collateral movements to and from GS&Co. customer futures and cleared swaps accounts. Only individuals with specific system permissions in Operations may facilitate the movement of cash and securities in and out of customer accounts. Operations provides cash and collateral information to RSD in order to facilitate RSD’s computation of the segregation requirement.

- Global Control: Global Control reconciles all securities held at depositories on behalf of GS&Co. futures and cleared swaps customers and confirms that there are no discrepancies between GS&Co.’s books and records and what the depositories are reporting to GS&Co. as being held in the segregated accounts.

In addition to regulatory and self-regulatory organization examinations, RSD completes a quarterly review of GS&Co.’s internal controls for segregating customer assets, Goldman Sachs’ independent auditors conduct a quarterly review of GS&Co. to test for internal control weaknesses, and Goldman Sachs’ Internal Audit function conducts audits of different units within Goldman Sachs, which include, from time to time, audits of GS&Co.’s segregation functions.

Goldman Sachs’ Client Asset Steering Committee sets strategy and develops policies relating to customer asset protection for Goldman Sachs’ U.S.-based entities subject to regulation by the CFTC and SEC,
including GS&Co. The committee reviews and makes recommendations regarding policies relating to customer assets, reviews compliance with applicable rules and regulations relating to customer asset protection, reviews any incidents or breaches of applicable rules or regulations and reviews the regulatory environment and external events impacting customer asset segregation.

**Selection of Depositories and Custodians.** Independent control and support functions are responsible for the selection and monitoring of depositories and custodians at which customer assets are held. Credit Risk Management reviews the creditworthiness of each depository and custodian, and other factors related to the use of such depositories and custodians, and sets limits on the amount of segregated customer assets that may be maintained at any one depository or custodian. A separate team also conducts ongoing due diligence on depositories and custodians.

**Limitations on Investments of Customer Assets.** GS&Co. strictly limits permissible investments of FCM customer assets to those permitted under CFTC rules, including cash, securities guaranteed by the U.S. government and certain money market mutual funds, and imposes asset-based, issuer-based and counterparty concentration limits. Customer assets are not invested in any obligations of GS&Co.’s affiliates, and are not subject to any resale or repurchase agreements between GS&Co. and any of its affiliates.

As of December 31, 2018, customer assets were invested in U.S. treasury securities or held in cash. The weighted average maturity, weighted average coupon and weighted average yield of the U.S. treasury securities were 68 days, 32 basis points (0.32%) and 237 basis points (2.37%), respectively. Cash held in a deposit account at a bank is subject to risk of loss in the event of the insolvency of the bank. Segregated assets are also deposited with and held by various clearing houses as margin. See “Credit Risk Management” for information on credit risk related to cash deposits at banks and margin deposited with clearing houses.

**Residual Interest.** In accordance with CFTC rules, GS&Co. has in place policies and procedures to establish a targeted amount of assets in client segregated accounts that exceeds the amount required by CFTC rules. These excess assets are referred to as GS&Co.’s “residual interest.”

GS&Co.’s policies and procedures consider the following factors in establishing the amount of residual interest:

- The nature of GS&Co.’s FCM business, including the composition of its customer base, the general trading activity of its customers, the types of markets and products traded by its customers, the volatility and liquidity of the markets and products traded by its customers and the general creditworthiness of its customers;

- GS&Co.’s capital and liquidity; and.

- Historical trends in segregated asset balances, including under-margined accounts and net deficit balances.

The combination of these functions and controls is intended to create a robust set of checks and balances in the process of segregating customer assets.
Liquidity Risk Management

Liquidity risk is the risk that we will be unable to fund the firm or meet our liquidity needs in the event of firm-specific, broader industry, or market liquidity stress events. Liquidity is of critical importance to financial institutions, as most failures of financial institutions have occurred in large part due to insufficient liquidity. Accordingly, Goldman Sachs has put in place a comprehensive and conservative set of liquidity and funding policies. Our principal objective is to be able to fund the firm and to enable our core businesses, including those within GS&Co., to continue to serve clients and generate revenues, even under adverse circumstances.

Treasury, which reports to our chief financial officer, has primary responsibility for developing, managing and executing our liquidity and funding strategy within our risk appetite.

Liquidity Risk Management, which is independent of our revenue-producing units and Treasury, and reports to our chief risk officer, has primary responsibility for assessing, monitoring and managing our liquidity risk through firmwide oversight across our global businesses and the establishment of stress testing and limits frameworks.

Goldman Sachs manages its overall liquidity risk according to the following principles:

**Global Core Liquid Assets.** GCLA is liquidity that Goldman Sachs maintains to meet a broad range of potential cash outflows and collateral needs in a stressed environment.

**Asset-Liability Management.** Goldman Sachs’ liquidity risk management policies are designed to ensure it has a sufficient amount of financing, even when funding markets experience persistent stress. Goldman Sachs manages the maturities and diversity of its funding across markets, products and counterparties, and seeks to maintain a diversified funding profile with an appropriate tenor, taking into consideration the characteristics and liquidity profile of its assets.

**Contingency Funding Plan.** Goldman Sachs maintains a Group contingency funding plan, applicable to all subsidiaries, to provide a framework for analyzing and responding to a liquidity crisis situation or periods of market stress.

These principles are discussed in more detail below.

**Global Core Liquid Assets.**

Goldman Sachs’ most important liquidity policy is to pre-fund estimated potential cash and collateral needs during a liquidity crisis and hold this liquidity in the form of unencumbered, highly liquid securities and cash. We believe that the securities held in the GCLA would be readily convertible to cash in a matter of days, through liquidation, by entering into repurchase agreements or from maturities of resale agreements, and that this cash would allow us to meet immediate obligations without needing to sell other assets or depend on additional funding from credit-sensitive markets.

GCLA reflects the following principles:

- The first days or weeks of a liquidity crisis are the most critical to a company’s survival;
- Focus must be maintained on all potential cash and collateral outflows, not just disruptions to financing flows. Our businesses are diverse, and our liquidity needs are determined by many
factors, including market movements, collateral requirements and client commitments, all of which can change dramatically in a difficult funding environment;

- During a liquidity crisis, credit-sensitive funding, including unsecured debt, certain deposits and some types of secured financing agreements, may be unavailable, and the terms (e.g., interest rates, collateral provisions and tenor) or availability of other types of secured financing may change and certain deposits may be withdrawn; and

- As a result of our policy to pre-fund liquidity that we estimate may be needed in a crisis, we hold more unencumbered securities and have larger debt balances than our businesses would otherwise require. We believe our liquidity is stronger with greater balances of highly liquid unencumbered securities, even though it increases our total assets and our funding costs.

We believe that the GCLA provides us with a resilient source of funds that would be available in advance of potential cash and collateral outflows and gives us significant flexibility in managing through a difficult funding environment.

In order to determine the appropriate size of the GCLA, we use an internal liquidity model, referred to as the Modeled Liquidity Outflow, which captures and quantifies our liquidity risks. We also consider other factors including, but not limited to, an assessment of our potential intraday liquidity needs through an additional internal liquidity model, referred to as the Intraday Liquidity Model, the results of our long-term stress testing models, our resolution liquidity models, applicable regulatory requirements, and a qualitative assessment of the conditions of the financial markets and the firm. The results of the Modeled Liquidity Outflow, the Intraday Liquidity Model, the long term stress testing models and the resolution liquidity models are reported to senior management on a regular basis.

We maintain GCLA across our parent company, Group Inc., our funding intermediate holding company (“Funding IHC”), Goldman Sachs Funding LLC, and Group Inc.’s major subsidiaries, including GS&CO.

We maintain GCLA to enable us to meet current and potential liquidity requirements of our parent company, Group Inc., and its subsidiaries, including GS&Co. Our Modeled Liquidity Outflow and Intraday Liquidity Model incorporate a consolidated requirement for Group Inc., as well as a standalone requirement for GS&Co. Liquidity held directly at GS&Co. is intended for use only by GS&Co. to meet its liquidity requirements and is assumed not to be available to Group Inc. or Funding IHC unless (i) legally provided for and (ii) there are no additional regulatory, tax, or other restrictions. In addition, the Modeled Liquidity Outflow and Intraday Liquidity Model also incorporate a broader assessment of standalone liquidity requirements for GS&Co., and we hold a portion of our GCLA directly at Group Inc. or Funding IHC to support such requirements. Excess liquidity held at Group Inc. or Funding IHC to support the requirements of GS&Co. is accessible via intercompany arrangements the entity has with Group Inc. or Funding IHC.

In addition to the GCLA, we have a significant amount of other unencumbered cash and financial instruments, including other government obligations, high-grade money market securities, corporate obligations, marginable equities and cash deposits not included in the GCLA.

Modeled Liquidity Outflow. The Modeled Liquidity Outflow is based on conducting multiple scenarios that include combinations of market-wide and Goldman Sachs-specific stress, characterized by the following qualitative elements:
• Severely challenged market environments, including low consumer and corporate confidence, financial and political instability, adverse changes in market values, including potential declines in equity markets and widening of credit spreads; and

• A firm-specific crisis potentially triggered by material losses, reputational damage, litigation, executive departure and/or a ratings downgrade.

The following are key modeling elements of the Modeled Liquidity Outflow:

• Liquidity needs over a 30-day scenario;

• A two-notch downgrade of long-term senior unsecured credit ratings;

• A combination of contractual outflows, such as upcoming maturities of unsecured debt, and contingent outflows (e.g., actions, though not contractually required, we may deem necessary in a crisis). We assume that most contingent outflows will occur within the initial days and weeks of a crisis;

• No issuance of equity or unsecured debt;

• No support from additional government funding facilities. Although the Group has access to various central bank funding programs, we do not assume reliance on additional sources of funding in a liquidity crisis; and

• No asset liquidation, other than the GCLA.

**Intraday Liquidity Model.** The Intraday Liquidity Model measures intraday liquidity needs using a scenario analysis characterized by the same qualitative elements as the Modeled Liquidity Outflow. The model assesses the risk of increased intraday liquidity requirements during a scenario where access to sources of intraday liquidity may become constrained.

The following are key modeling elements of the Intraday Liquidity Model:

• Liquidity needs over a one-day settlement period;

• Delays in receipt of counterparty cash payments;

• A reduction in the availability of intraday credit lines at third-party clearing agents; and

• Higher settlement volumes due to an increase in activity.

Goldman Sachs regularly refines the model to reflect changes in market conditions, business mix and operational processes.

**Long-Term Stress Testing.** We utilize longer-term stress tests to take a forward view on our liquidity position through prolonged stress periods in which we experience a severe liquidity stress and recover in an environment that continues to be challenging. We are focused on ensuring conservative asset-liability management to prepare for a prolonged period of potential stress, seeking to maintain a diversified funding profile with an appropriate tenor, taking into consideration the characteristics and liquidity profile of our assets.
Resolution Liquidity Models. In connection with our resolution planning efforts, we have established our Resolution Liquidity Adequacy and Positioning (“RLAP”) framework, which estimates liquidity needs of our major subsidiaries, including GS&Co. in a stressed environment. The liquidity needs are measured using our Modeled Liquidity Outflow assumptions and include certain additional inter-affiliate exposures. We have also established our Resolution Liquidity Execution Need (“RLEN”) framework, which measures the liquidity needs of our major subsidiaries, including GS&Co. to stabilize and wind-down following a Group Inc. bankruptcy filing in accordance with our preferred resolution strategy.

We also perform stress tests on a regular basis as part of our routine risk management processes and conduct tailored stress tests on an ad hoc or product-specific basis in response to market developments.

Asset-Liability Management.
The liquidity risk management policies are designed to ensure we have a sufficient amount of financing, even when funding markets experience persistent stress. We manage the maturities and diversity of our funding across markets, products and counterparties, and seek to maintain a diversified funding profile with an appropriate tenor, taking into consideration the characteristics and liquidity profile of our assets.

Our approach to asset-liability management includes:

- Conservatively managing the overall characteristics of our funding book, with a focus on maintaining long-term, diversified sources of funding in excess of our current requirements;

- Actively managing and monitoring our asset base, with particular focus on the liquidity, holding period and our ability to fund assets on a secured basis. We assess our funding requirements and our ability to liquidate assets in a stressed environment while appropriately managing risk. This enables us to determine the most appropriate funding products and tenors; and

- Raising secured and unsecured financing that has a long tenor relative to the liquidity profile of our assets. This reduces the risk that our liabilities will come due in advance of our ability to generate liquidity from the sale of our assets. Because we maintain a highly liquid balance sheet, the holding period of certain of our assets may be materially shorter than their contractual maturity dates.

Our goal is to ensure that we maintain sufficient liquidity to fund our assets and meet our contractual and contingent obligations in normal times as well as during periods of market stress. Through our dynamic balance sheet management process, we use actual and projected asset balances to determine secured and unsecured funding requirements. Funding plans are reviewed and approved by the Firmwide Asset Liability Committee. In addition, our independent risk oversight and control functions analyze, and the Firmwide Asset Liability Committee reviews, our consolidated total capital position (unsecured long-term borrowings plus total shareholders’ equity) so that we maintain a level of long-term funding that is sufficient to meet our long-term financing requirements. In a liquidity crisis, we would first use the GCLA in order to avoid reliance on asset sales (other than the GCLA). However, we recognize that orderly asset sales may be prudent or necessary in a severe or persistent liquidity crisis.

Contingency Funding Plan.
The Contingency Funding Plan sets out the plan of action to fund normal business activity in stress and emergency situations. The contingency funding plan is prepared at the consolidated Group level, but addresses the actions that we would take to manage liquidity across Group Inc.’s subsidiaries, including GS&Co. The contingency funding plan outlines a list of potential risk factors, key reports and metrics that
are reviewed on an ongoing basis to assist in assessing the severity of, and managing through, a liquidity crisis and/or market dislocation. The contingency funding plan also describes in detail our potential responses if assessments indicate that we have entered a liquidity crisis, which include pre-funding for what we estimate will be our potential cash and collateral needs as well as utilizing secondary sources of liquidity. Mitigants and action items to address specific risks which may arise are also described and assigned to individuals responsible for execution.

The contingency funding plan identifies key groups of individuals to foster effective coordination, control and distribution of information, all of which are critical in the management of a crisis or period of market stress. The contingency funding plan also details the responsibilities of these groups and individuals, which include making and disseminating key decisions, coordinating all contingency activities throughout the duration of the crisis or period of market stress, implementing liquidity maintenance activities and managing internal and external communication.

Goldman Sachs’ liquidity risk management policies and processes assist in protecting the assets of FCM customers by facilitating GS&Co.’s ability to satisfy its obligations and commitments, thereby reducing the risk of a failure of GS&Co. to satisfy its obligations in connection with its customers’ futures and cleared swap transactions, and protecting the adequacy of the segregated assets.

**Market Risk Management**

**Overview**

The principal risk management policies and procedures specifically related to GS&Co.’s custody of segregated assets are addressed above. In addition, market risk—the risk of loss in the value of our inventory, as well as certain other financial assets and financial liabilities, due to changes in market conditions. We therefore employ a variety of risk measures, each described in the respective sections below, to monitor market risk. We hold inventory primarily for market making for our clients. Our inventory therefore changes based on client demands. Our inventory is accounted for at fair value and therefore fluctuates on a daily basis, with the related gains and losses included in net revenues. Categories of market risk include the following:

- **Interest rate risk**: results from exposures to changes in the level, slope and curvature of yield curves, the volatilities of interest rates, mortgage prepayment speeds and credit spreads;

- **Equity price risk**: results from exposures to changes in prices and volatilities of individual equities, baskets of equities and equity indices;

- **Currency rate risk**: results from exposures to changes in spot prices, forward prices and volatilities of currency rates; and

- **Commodity price risk**: results from exposures to changes in spot prices, forward prices and volatilities of certain commodities, such as crude oil and base metals.

Market Risk Management, which is independent of the revenue-producing units and reports to Goldman Sachs’ chief risk officer, has primary responsibility for assessing, monitoring and managing market risk. Risks are monitored and controlled through strong Goldman Sachs-wide oversight and independent control and support functions across Goldman Sachs’ global businesses.
Managers in revenue-producing units and Market Risk Management discuss market information, positions and estimated risk and loss scenarios on an ongoing basis. Managers in revenue-producing units are accountable for managing risk within prescribed limits. These managers have in-depth knowledge of their positions, markets and the instruments available to hedge their exposures.

**Market Risk Management Process**
Our process for managing market risk includes:

- Collecting complete, accurate and timely information;
- A dynamic limit-setting framework;
- Monitoring compliance with established market risk limits and reporting our exposures;
- Diversifying exposures;
- Controlling position sizes;
- Evaluating mitigants, such as economic hedges in related securities or derivatives; and
- Proactive communication between our revenue-producing units and our independent risk oversight and control functions.

Our market risk management systems enable us to perform an independent calculation of VaR and stress measures, capture risk measures at individual position levels, attribute risk measures to individual risk factors of each position, report many different views of the risk measures (e.g., by desk, business, product type or entity) and produce ad hoc analyses in a timely manner.

GS&Co.’s framework for managing market risk is consistent with, and part of, the Goldman Sachs framework, and results are analyzed by business and in the aggregate, at both the Goldman Sachs and GS&Co. levels.

**Risk Measures**
Market Risk Management produces risk measures and monitors them against established market risk limits. These measures reflect an extensive range of scenarios and the results are aggregated at product, business, entity (e.g., GS Co.) and firmwide levels.

We use a variety of risk measures to estimate the size of potential losses for both moderate and more extreme market moves over both short-term and long-term time horizons. Our primary risk measures are VaR, which is used for shorter-term periods, and stress tests. Our risk reports detail key risks, drivers and changes for each desk and business, and are distributed daily to senior management of both our revenue-producing units and our independent risk oversight and control functions.

**Value-at-Risk**
VaR is the potential loss in value due to adverse market movements over a defined time horizon with a specified confidence level. We typically employ a one-day time horizon with a 95% confidence level. We use a single VaR model which captures risks including interest rates, equity prices, currency rates and commodity prices. As such, VaR facilitates comparison across portfolios of different risk characteristics. VaR also captures the diversification of aggregated risk across GS&Co.

We are aware of the inherent limitations to VaR and therefore use a variety of risk measures in our market risk management process. Inherent limitations to VaR include:

- VaR does not estimate potential losses over longer time horizons where moves may be extreme;
- VaR does not take account of the relative liquidity of different risk positions; and
- Previous moves in market risk factors may not produce accurate predictions of all future market moves.

To comprehensively capture our exposures and relevant risks in our VaR calculation, we use historical simulations with full valuation of market factors at the position level by simultaneously shocking the relevant market factors for that position. These market factors include spot prices, credit spreads, funding spreads, yield curves, volatility and correlation, and are updated periodically based on changes in the composition of positions, as well as variations in market conditions. We sample from five years of historical data to generate the scenarios for our VaR calculation. The historical data is weighted so that the relative importance of the data reduces over time. This gives greater importance to more recent observations and reflects current asset volatilities, which improves the accuracy of our estimates of potential loss. As a result, even if our positions included in VaR were unchanged, our VaR would increase with increasing market volatility and vice versa.

Given its reliance on historical data, VaR is most effective in estimating risk exposures in markets in which there are no sudden fundamental changes or shifts in market conditions.

Our VaR measure does not include:
- Positions that are best measured and monitored using sensitivity measures; and
- The impact of changes in counterparty, Group Inc.’s and our own credit spreads on derivatives, as well as changes in credit spreads on Group Inc.’s unsecured borrowings for which the fair value option was elected.

We perform daily backtesting of our VaR model (i.e., comparing daily net revenues for positions included in VaR to the VaR measure calculated as of the prior business day) at the firmwide level and for each of our businesses and major regulated subsidiaries.

**Stress Testing**

Stress testing is a method of determining the effect of various hypothetical stress scenarios. We use stress testing to examine risks of specific portfolios as well as the potential impact of significant risk exposures across Goldman Sachs, and the impact specifically on GS&Co. We use a variety of stress testing techniques to calculate the potential loss from a wide range of market moves on GS&Co.’s portfolios, including sensitivity analysis, scenario analysis and stress tests. The results of the various stress tests are analyzed together for risk management purposes.

Sensitivity analysis is used to quantify the impact of a market move in a single risk factor across all positions (e.g., equity prices or credit spreads) using a variety of defined market shocks, ranging from those that could be expected over a one-day time horizon up to those that could take many months to occur. We also use sensitivity analysis to quantify the impact of the default of any single entity, which captures the risk of large or concentrated exposures.

Scenario analysis is used to quantify the impact of a specified event, including how the event impacts multiple risk factors simultaneously. For example, for sovereign stress testing we calculate potential direct exposure associated with our sovereign inventory, as well as the corresponding debt, equity and currency...
exposures associated with our non-sovereign inventory that may be impacted by the sovereign distress. When conducting scenario analysis, we typically consider a number of possible outcomes for each scenario, ranging from moderate to severely adverse market impacts. In addition, these stress tests are constructed using both historical events and forward-looking hypothetical scenarios.

Stress testing is designed to ensure a comprehensive analysis of our vulnerabilities and idiosyncratic risks combining financial and nonfinancial risks, including, but not limited to, market, credit, liquidity and funding, operational and compliance, strategic, systemic and emerging risks into a single combined scenario. Stress tests are primarily used to assess capital adequacy as part of our capital planning and stress testing process; however, stress testing is also integrated into our risk governance framework. This includes selecting appropriate scenarios to use for our capital planning and stress testing process.

Unlike VaR measures, which have an implied probability because they are calculated at a specified confidence level, there is generally no implied probability that our stress test scenarios will occur. Instead, stress tests are used to model both moderate and more extreme moves in underlying market factors. When estimating potential loss, we generally assume that our positions cannot be reduced or hedged (although experience demonstrates that we are generally able to do so).

Stress test scenarios are conducted on a regular basis as part of our routine risk management process and on an ad hoc basis in response to market events or concerns. Stress testing is an important part of our risk management process because it allows us to quantify our exposure to tail risks, highlight potential loss concentrations, undertake risk/reward analysis, and assess and mitigate our risk positions.

**Limits**

We use risk limits at various levels (including firmwide, business and product) to govern our risk appetite by controlling the size of our exposures to market risk. Limits are set based on VaR and on a range of stress tests relevant to our exposures. Limits are reviewed frequently and amended on a permanent or temporary basis to reflect changing market conditions, business conditions or tolerance for risk.

The Risk Committee of the Board and the Risk Governance Committee approve market risk limits and sub-limits at firmwide, business and product levels, consistent with our risk appetite statement. GS Co limits are set by senior management and approved by the US Non-Bank Legal Entity Committee.

Our market risk limits are monitored by Market Risk Management, which is responsible for identifying and escalating to senior management and/or the appropriate risk committee, on a timely basis, instances where limits have been exceeded. When a risk limit has been exceeded (e.g., due to positional changes or changes in market conditions, such as increased volatilities or changes in correlations), it is escalated to senior management and/or the appropriate risk committee. Such instances are remediated by an inventory reduction and/or a temporary or permanent increase to the risk limit.

**Model Review and Validation**

Our VaR and stress testing models are regularly reviewed by Market Risk Management and enhanced in order to incorporate changes in the composition of positions included in our market risk measures, as well as variations in market conditions. Prior to implementing significant changes to our assumptions and/or models, Model Risk Management performs model validations. Significant changes to our VaR and stress testing models are reviewed with our chief risk officer and chief financial officer, and approved by the Risk Governance Committee.

These models are independently reviewed, validated and approved by Model Risk Management. See “Model Risk Management” for further information.
Credit Risk Management

Overview
Credit risk represents the potential for loss due to the default or deterioration in credit quality of a counterparty or an issuer of securities or other instruments we hold. Our exposure to credit risk comes from receivables from brokers, dealers, clearing organizations, customers and counterparties, client transactions in OTC derivatives, cash placed with banks and securities financing transactions (i.e., resale and repurchase agreements and securities borrowing and lending activities).

Credit Risk Management, which is independent of the revenue-producing units and reports to Goldman Sachs’ chief risk officer, has primary responsibility for assessing, monitoring and managing credit risk at Goldman Sachs. GS&Co.’s framework for managing credit risk is consistent with the framework of Goldman Sachs. Goldman Sachs’ Credit Policy Committee and Firmwide Risk Committee establish and review credit policies and parameters for Goldman Sachs as a whole. In addition, GS&Co. holds other positions that give rise to credit risk (e.g., bonds held in inventory). These credit risks are captured as a component of market risk measures, which are monitored and managed by Market Risk Management, consistent with other inventory positions. We also enter into derivatives to manage market risk exposures. Such derivatives also give rise to credit risk which is monitored and managed by Credit Risk Management.

Policies authorized by Goldman Sachs’ Firmwide Risk Committee and Credit Policy Committee prescribe the level of formal approval required for Goldman Sachs to assume credit exposure to a counterparty across all product areas, taking into account any applicable netting provisions, collateral or other credit risk mitigants. These policies are complemented by specific policies for GS&Co., which are approved by GS&Co. governance bodies, including the US Non-Bank Legal Entity Committee, and oversight provided by other Goldman Sachs-wide committees, including the Clearing House Risk Council.

Credit Risk Management Process
Our process for managing credit risk includes:

• Collecting complete, accurate and timely information;
• Approving transactions and setting and communicating credit exposure limits;
• Monitoring compliance with established credit risk limits and reporting our exposure;
• Establishing or approving underwriting standards;
• Assessing the likelihood that a counterparty will default on its payment obligations;
• Measuring our current and potential credit exposure and losses resulting from counterparty default;
• Using credit risk mitigants, including collateral and hedging;
• Maximizing recovery through active workout and restructuring of claims; and
• Proactive communication between our revenue-producing units and our independent risk oversight and control functions.

As part of the risk assessment process, Credit Risk Management performs credit reviews, which include initial and ongoing analyses of our counterparties. For substantially all of our credit exposures, the core of our process is an annual counterparty credit review. A credit review is an independent analysis of the capacity and willingness of a counterparty to meet its financial obligations, resulting in an internal credit
rating. The determination of internal credit ratings also incorporates assumptions with respect to the nature of and outlook for the counterparty’s industry, and the economic environment. Senior personnel within Credit Risk Management, with expertise in specific industries, inspect and approve credit reviews and internal credit ratings.

Our risk assessment process may also include, where applicable, reviewing certain key metrics, including, but not limited to, delinquency status, collateral values, Fair Isaac Corporation credit scores and other risk factors.

Our global credit risk management systems capture credit exposure to individual counterparties and on an aggregate basis to counterparties and their subsidiaries (economic groups). These systems also provide management with comprehensive information about our aggregate credit risk by product, internal credit rating, industry, country and region.

Goldman Sachs’ global credit risk management systems capture credit exposure to individual counterparties and on an aggregate basis to counterparties and their subsidiaries (economic groups). These systems also provide management with comprehensive information on Goldman Sachs’ and GS&Co.’s aggregate credit risk by product, internal credit rating, industry, country and region.

**Risk Measures and Limits**

We measure our credit risk based on the potential loss in the event of non-payment by a counterparty using current and potential exposure. For derivatives and securities financing transactions, current exposure represents the amount presently owed to us after taking into account applicable netting and collateral arrangements, while potential exposure represents our estimate of the future exposure that could arise over the life of a transaction based on market movements within a specified confidence level. Potential exposure also takes into account netting and collateral arrangements. For loans and lending commitments, the primary measure is a function of the notional amount of the position.

The Risk Committee of the Board and the Risk Governance Committee approve credit risk limits at firmwide, business and product levels, consistent with our risk appetite statement. Credit Risk Management (through delegated authority from the Risk Governance Committee) sets credit limits for individual counterparties, economic groups, industries and countries. GS Co limits are set by senior management and approved by the US Non-Bank Legal Entity Committee. Policies authorized by the Firmwide Enterprise Risk Committee and the Risk Governance Committee prescribe the level of formal approval required for us to assume credit exposure to a counterparty across all product areas, taking into account any applicable netting provisions, collateral or other credit risk mitigants.

We use credit limits at various levels (e.g., counterparty, economic group, industry and country), as well as underwriting standards to control the size and nature of our credit exposures. Limits for counterparties and economic groups are reviewed regularly and revised to reflect changing risk appetites for a given counterparty or group of counterparties. Limits for industries and countries are based on our risk appetite and are designed to allow for regular monitoring, review, escalation and management of credit risk concentrations.

Our credit risk limits are monitored by Credit Risk Management, which is responsible for identifying and escalating, on a timely basis, instances where limits have been exceeded. When a risk limit has been exceeded, it is escalated to senior management and/or the appropriate risk committee.

**Stress Tests/Scenario Analysis**

We use regular stress tests to calculate the credit exposures, including potential concentrations that would result from applying shocks to counterparty credit ratings or credit risk factors (e.g., currency rates, interest
rates, equity prices). These shocks include a wide range of moderate and more extreme market movements. Some of our stress tests include shocks to multiple risk factors, consistent with the occurrence of a severe market or economic event. In the case of sovereign default, we estimate the direct impact of the default on our sovereign credit exposures, changes to our credit exposures arising from potential market moves in response to the default, and the impact of credit market deterioration on corporate borrowers and counterparties that may result from the sovereign default. Unlike potential exposure, which is calculated within a specified confidence level, with a stress test there is generally no assumed probability of these events occurring.

We perform stress tests on a regular basis as part of our routine risk management processes and conduct tailored stress tests on an ad hoc basis in response to market developments. We also perform stress tests that are designed to ensure a comprehensive analysis of our vulnerabilities and idiosyncratic risks combining financial and nonfinancial risks, including, but not limited to, credit, market, liquidity and funding, operational and compliance, strategic, systemic and emerging risks into a single combined scenario.

**Risk Mitigants**
To reduce our credit exposures on derivatives and securities financing transactions, we may enter into netting agreements with counterparties that permit us to offset receivables and payables with such counterparties. We may also reduce credit risk with counterparties by entering into agreements that enable us to obtain collateral from them on an upfront or contingent basis and/or to terminate transactions if the counterparty’s credit rating falls below a specified level. We monitor the fair value of the collateral to ensure that our credit exposures are appropriately collateralized. We seek to minimize exposures where there is a significant positive correlation between the creditworthiness of our counterparties and the market value of collateral we receive.

For loans and lending commitments, depending on the credit quality of the borrower and other characteristics of the transaction, we employ a variety of potential risk mitigants. Risk mitigants include collateral provisions, guarantees, covenants, structural seniority of the bank loan claims and, for certain lending commitments, provisions in the legal documentation that allow us to adjust loan amounts, pricing, structure and other terms as market conditions change. The type and structure of risk mitigants employed can significantly influence the degree of credit risk involved in a loan or lending commitment.

When we do not have sufficient visibility into a counterparty’s financial strength or when we believe a counterparty requires support from its parent, we may obtain third-party guarantees of the counterparty’s obligations. We may also mitigate our credit risk using credit derivatives or participation agreements.

**Credit Exposures**
Our credit exposures are described below.

**Credit Exposures Relating to Receivables.** We are exposed to credit risk from our receivables from brokers, dealers and clearing organizations and customers and counterparties. Receivables from brokers, dealers and clearing organizations are primarily comprised of initial cash margin placed with clearing organizations, variation margin cash related to change in NPV of the trade and receivables related to sales of securities which have traded, but not yet settled. These receivables generally have minimal credit risk due to the low probability of clearing organization default and the short-term nature of receivables related to securities settlements. Receivables from customers and counterparties are generally comprised of collateralized receivables related to customer securities transactions and generally have minimal credit risk due to both the value of the collateral received and the short-term nature of these receivables.
In connection with transactions in futures, options on futures and cleared swaps, we are exposed to credit risk related to receivables arising from our deposits of initial margin and pending receipt of variation margin in the form of cash or securities, with the relevant clearing house in connection with such transactions. Our deposit of margin creates an obligation on the part of the clearing house to return or repay the margin when the obligation that it secures has been satisfied. If a clearing house becomes insolvent or otherwise fails to return or repay margin, we could be exposed to losses. We believe that these credit risks are low, due to the low probability of a clearing house default, but they cannot be eliminated entirely.

We are also exposed to credit risks related to receivables from customers arising in connection with transactions in futures, options on futures and cleared swaps that we clear for such customers. In such instances, if we are required to deposit margin with a clearing house prior to receiving corresponding margin from a customer, we could be exposed to the risk that the customer will default.

**Cash and Cash Equivalents.** Cash and cash equivalents include both interest-bearing and non-interest-bearing deposits. To mitigate the risk of credit loss, we place substantially all of our deposits with highly-rated banks.

**OTC Derivatives.** Our credit exposure on OTC derivatives arises primarily from our market-making activities. As a market maker, we enter into derivative transactions to provide liquidity to clients and to facilitate the transfer and hedging of their risks. We also enter into derivatives to manage market risk exposures. We manage our credit exposure on OTC derivatives using the credit risk process, measures, limits and risk mitigants described above.

We generally enter into OTC derivatives transactions under bilateral collateral arrangements with daily exchange of collateral.

**Securities Financing Transactions.** We enter into securities financing transactions in order to, among other things, facilitate client activities, invest excess cash, acquire securities to cover short positions and finance certain of our activities. We bear credit risk related to resale agreements and securities borrowed only to the extent that cash advanced or the value of securities pledged or delivered to the counterparty exceeds the value of the collateral received. We also have credit exposure on repurchase agreements and securities loaned to the extent that the value of securities pledged or delivered to the counterparty for these transactions exceeds the amount of cash or collateral received. Securities collateral obtained for securities financing transactions primarily includes U.S. government and federal agency obligations and non-U.S. government and agency obligations.

**Operational Risk Management**

**Overview**
Operational risk is the risk of an adverse outcome resulting from inadequate or failed internal processes, people, systems or from external events. Our exposure to operational risk arises from routine processing errors, as well as extraordinary incidents, such as major systems failures or legal and regulatory matters.

Potential types of loss events related to internal and external operational risk include:

- Clients, products and business practices;
- Execution, delivery and process management;
• Business disruption and system failures;
• Employment practices and workplace safety;
• Damage to physical assets;
• Internal fraud; and
• External fraud.

We maintain a comprehensive control framework designed to provide a well-controlled environment to minimize operational risks. The Firmwide Conduct and Operational Risk Committee is globally responsible for the ongoing approval and monitoring of the frameworks, policies, parameters, limits and thresholds which govern our operational risks.

Operational Risk Management, which is independent of our revenue-producing units and reports to our chief risk officer, has primary responsibility for developing and implementing a formalized framework for assessing, monitoring and managing operational risk with the goal of maintaining our exposure to operational risk at levels that are within our risk appetite.

**Operational Risk Management Process**

Our process for managing operational risk includes:

• Collecting complete, accurate and timely information;
• Training, supervision and development of our people;
• Active participation of senior management in identifying and mitigating our key operational risks;
• Independent risk oversight and control functions that monitor operational risk, and implementation of policies and procedures, and controls designed to prevent the occurrence of operational risk events; and
• Proactive communication between our revenue-producing units and our independent risk oversight and control functions.

We combine top-down and bottom-up approaches to manage and measure operational risk. From a top-down perspective, our senior management assesses firmwide and business-level operational risk profiles. From a bottom-up perspective, our first and second lines of defense are responsible for risk identification and risk management on a day-to-day basis, including escalating operational risks to senior management.

Our operational risk management framework is in part designed to comply with the operational risk measurement rules under the Capital Framework and has evolved based on the changing needs of our businesses and regulatory guidance.

Our operational risk management framework consists of the following practices:

• Risk identification and assessment;
• Risk measurement; and
• Risk monitoring and reporting.

**Risk Identification and Assessment**

The core of our operational risk management framework is risk identification and assessment. We have a comprehensive data collection process, including firmwide policies and procedures, for operational risk events.
We have established policies that require all employees to report and escalate operational risk events. When operational risk events are identified, our policies require that the events be documented and analyzed to determine whether changes are required in our systems and/or processes to further mitigate the risk of future events.

We use operational risk management applications to capture and organize operational risk event data and key metrics. One of our key risk identification and assessment tools is an operational risk and control self-assessment process, which is performed by our managers. This process consists of the identification and rating of operational risks, on a forward-looking basis, and the related controls. The results from this process are analyzed to evaluate operational risk exposures and identify businesses, activities or products with heightened levels of operational risk.

**Risk Measurement**

We measure our operational risk exposure using both statistical modeling and scenario analyses, which involve qualitative and quantitative assessments of internal and external operational risk event data and internal control factors for each of our businesses. Operational risk measurement also incorporates an assessment of business environment factors, including, but not limited to:

- Evaluations of the complexity of our business activities;
- The degree of automation in our processes;
- New activity information;
- The legal and regulatory environment; and
- Changes in the markets for our products and services, including the diversity and sophistication of our customers and counterparties.

The results from these scenario analyses are used to monitor changes in operational risk and to determine business lines that may have heightened exposure to operational risk. These analyses are used in the determination of the appropriate level of operational risk capital to hold.

**Stress Tests**

We perform stress tests on a regular basis as part of our routine risk management processes. We also perform stress tests that are designed to ensure a comprehensive analysis of our vulnerabilities and idiosyncratic risks combining financial and nonfinancial risks, including, but not limited to, credit, market, liquidity and funding, operational and compliance, strategic, systemic and emerging risks into a single combined scenario.

**Risk Monitoring and Reporting**

We evaluate changes in our operational risk profile and our businesses, including changes in business mix or jurisdictions in which we operate, by monitoring the factors noted above at a firmwide level. We have both preventive and detective internal controls, which are designed to reduce the frequency and severity of operational risk losses and the probability of operational risk events. We monitor the results of assessments and independent internal audits of these internal controls.

We have established limits and thresholds consistent with our risk appetite statement that are approved by the Risk Committee of the Board, as well as escalation protocols. Our operational risk limits and thresholds are monitored by Operational Risk Management. Operational Risk Management is responsible for identifying and escalating to senior management and/or the appropriate risk committee, on a timely basis, instances where limits and thresholds have been exceeded.
Model Review and Validation
The statistical models utilized by Operational Risk Management are independently reviewed, validated and approved by Model Risk Management. See “Model Risk Management” for further information.

Model Risk Management

Overview
Model risk is the potential for adverse consequences from decisions made based on model outputs that may be incorrect or used inappropriately. We rely on quantitative models across our business activities primarily to value certain financial assets and financial liabilities, to monitor and manage our risk, and to measure and monitor our regulatory capital.

Our model risk management framework is managed through a governance structure and risk management controls, which encompass standards designed to ensure we maintain a comprehensive model inventory, including risk assessment and classification, sound model development practices, independent review and model-specific usage controls. The Firmwide Model Risk Control Committee oversees our model risk management framework.

Model Risk Management, which is independent of our revenue-producing units, model developers, model owners and model users, and reports to our chief risk officer, has primary responsibility for assessing, monitoring and managing our model risk through firmwide oversight across our global businesses, and provides periodic updates to senior management, risk committees and the Risk Committee of the Board.

Model Review and Validation
Model Risk Management consists of quantitative professionals who perform an independent review, validation and approval of our models. This review includes an analysis of the model documentation, independent testing, an assessment of the appropriateness of the methodology used, and verification of compliance with model development and implementation standards. Model Risk Management reviews all existing models on an annual basis, and approves new models or significant changes to models prior to implementation.

The model validation process incorporates a review of models and trade and risk parameters across a broad range of scenarios (including extreme conditions) in order to critically evaluate and verify:

• The model’s conceptual soundness, including the reasonableness of model assumptions, and suitability for intended use;
• The testing strategy utilized by the model developers to ensure that the models function as intended;
• The suitability of the calculation techniques incorporated in the model;
• The model’s accuracy in reflecting the characteristics of the related product and its significant risks;
• The model’s consistency with models for similar products; and
• The model’s sensitivity to input parameters and assumptions.

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